



Appendix 1

Program Audit of Lakeshore Regional Entity PIHP: Documents Reviewed

Lakeshore Regional Entity (LRE) Documents Reviewed

Program Audit of Lakeshore Regional Entity PIHP: Documents Reviewed

Document Reviewed	Source
David's House Ministries Letter	David's House Ministries
Hope Network Letters	Hope Network
2014–2015 LRE HSAG Report	LRE
ACCMHS QI Plan FY2014–2015	LRE
Audited Financial Statements by CMHSP	LRE
Claims Lags and Triangles	LRE
Claims Statistics by Provider Partner	LRE
Compliance and Quality Staff by Provider Partner	LRE
Conflict of Interest Policy	LRE
Conflict of Interest Waiver and Financial Disclosure Form	LRE
Contract between LRE and Allegan CMHSP	LRE
Contract between LRE and Muskegon CMHSP	LRE
Contract between LRE and Network180 CMHSP	LRE
Contract between LRE and Ottawa CMHSP	LRE
Contract between LRE and West Michigan CMHSP	LRE
Distribution of Utilization by Service Code	LRE
FY2013 LRE Administration Cost Report Summary	LRE
FY2014 LRE Financial Expenditures	LRE
FY2014 Municipal Managed Care Administration Totals	LRE
FY2015 LRE Budget Final	LRE
FY2016 LRE Budget	LRE

Document Reviewed	Source
IBNR Reports by CMHSP	LRE
Inpatient Data, October 2014 to March 2015	LRE
Interim CEO Report, October 15, 2015 Board Meeting	LRE
LRE Audit and Compliance Report	LRE
LRE Average Outpatient Sessions by CMHSP	LRE
LRE Board Meeting Packets	LRE
LRE Bylaws	LRE
LRE Grievance and Appeals	LRE
LRE Network Adequacy, 2015	LRE
LRE Operating Agreement	LRE
LRE Organization Chart	LRE
LRE Procedure for Oversight of Appeals, Grievances, and Complaints	LRE
LRE Procedure to Handle Customer Services Complaints and Grievances	LRE
Managed Care Plans	LRE
Monthly Medical Expense Estimates	LRE
Muskegon QI Plan	LRE
Network180 QI Plan	LRE
Ottawa QI Plan	LRE
Provider Relations Staff	LRE
Responsibilities Grid 2015 Contract	LRE
Statement of Activities – Actual vs. Budget FY2015 (July)	LRE
Utilization Review Statistics	LRE
West Michigan QI Plan, FY2014-2015	LRE

Document Reviewed	Source
Consumer Forum Letters	LRE Consumers
2013/2014 External Quality Review Technical Report	MDHHS
Compliance Exam Paragraph J – Fee for Service Billings	MDHHS
FY2014 Healthy Michigan Capitation Rates Certification	MDHHS
FY2014 LBHA Risk Management Plan	MDHHS
FY2014 LRE Administration Cost Report	MDHHS
FY2014 LRE Final Financial Status Report, April 27, 2015	MDHHS
FY2014 Michigan Contract with LRE	MDHHS
FY2014 Q1 and Q2 Waiver Capitation Rates Certification	MDHHS
FY2014 Q3 and Q4 Waiver Capitation Rates Certification	MDHHS
FY2014 Risk Management Strategy	MDHHS
FY2015 LRE Projection Financial Status Report, August 31, 2015	MDHHS
FY2015 Michigan Contract with LRE	MDHHS
FY2015 Prepaid Inpatient Health Plan Contract	MDHHS
FY2015 Q1 TANF Population Rate Amendment Certification	MDHHS
FY2015 Waiver Capitation Rates Certification	MDHHS
Inappropriate Use of Assessments and Screening Tools Letter to PIHPs, October 22, 2015	MDHHS
LRE Financial Management Plan 2014	MDHHS
LRE Financial Management Plan 2015	MDHHS
Medicaid Provider Manual	MDHHS
Michigan Mental Health Code	MDHHS
PIHP Performance Indicator Final Report, January 1–March 21, 2015	MDHHS

Document Reviewed	Source
PIHP Performance Indicator Final Report, October 1–December 1, 2014	MDHHS
Section 404(1): CMHSP Annual Report 2015	MDHHS
Letter to Nick Lyon, Michigan Department of Community Health	Michigan Protection and Advocacy Service