



MONTHLY RECIPIENT RIGHTS REPORT

Date: July 8, 2016
To: Recipient Rights Advisory Committee
From: The Office of Recipient Rights
Subject: Recipient Rights Report for June 2016

I. TRAINING

- A. June 2, 2016, Rights Update for 13 members of Adult Supports Coordination Team 4.
- B. June 10, 2016, Rights Update for 9 Provider employees.
- C. June 14, 2016, Rights Update for 10 Brooks Samaritas employees.
- D. June 14, 2016, Rights Update for 9 Marcoux Pioneer Resources employees.
- E. June 21, 2016, Rights Update for 11 Riverwood Pioneer Resources employees.
- F. June 22, 2016, New Employee Training for 3 HealthWest and 7 Provider employees.
- G. June 27, 2016, Transgender 101 attended by the Recipient Rights Advisor.

Sixteen HealthWest and 46 Provider employees were trained for the month of June.

II. STATISTICAL INFORMATION

The Office of Recipient Rights received 569 incident reports and 26 rights allegations for the month of June. Provided for your review is the statistical data showing type and location.

III. FORMAL INVESTIGATIONS

Old Business:

- A. April 22, 2016, Lakeview Manor Beacon Specialized Living Services a Resident received a smaller portion size than her peers at dinner. **The allegation of DIGNITY AND RESPECT is NOT SUBSTANTIATED.**

- B. April 25, 2016, Lakeview Manor Beacon Specialized Living Services a Resident asked a Staff to assist him with his Sociology book and was teased about his ability to read. **The allegation of DIGNITY AND RESPECT is SUBSTANTIATED. The plan of action has not been received.**
- C. May 12, 2016, Eastwood Cottage I and Eastwood Cottage II Turning Leaf Residential Rehabilitation Services staff are sleeping, on third shift. **The allegations of NEGLECT III are NOT SUBSTANTIATED.**
- D. May 12, 2016, Lawrence Pioneer Resources while at the Tulip Time Parade a Staff told a Resident, "quit being stupid," and "what is wrong with you." **The allegations of DIGNITY AND RESPECT and SERVICES SUITED TO CONDITION are SUBSTANTIATED. The Staff received verbal counseling and additional training.**
- E. May 13, 2016, Lakeview Manor Beacon Specialized Living Services two Residents were holding hands and a Staff made a number of inflammatory statements to them beyond asking them to follow the house rules. **The allegation of ABUSE III is SUBSTANTIATED. The Staff was terminated from employment. The HealthWest Office of Recipient Rights conducted a concurrent investigation on behalf of CMH of Central Michigan, which resulted in a citation of DIGNITY AND RESPECT.**
- F. May 14, 2016, Interactions Pine Rest Christian Mental Health Services a Resident was "sexually assaulted" by being hit on the buttocks with an open hand by Staff. **The allegation of ABUSE I SEXUAL ABUSE is NOT SUBSTANTIATED.**
- G. May 18, 2016 Benston MOKA Non-Profit Services Corp. a Resident was kicking people and spitting on them. He then dropped to the floor and started kicking a Staff's feet. The Staff "slapped" his ankles and feet, which escalated the Resident. **The allegation of ABUSE II – UNREASONABLE FORCE is NOT SUBSTANTIATED.**
- H. May 19, 2016, Parkside, Pioneer Resources two Staff got into a shouting match in front of a Resident, which included swearing. **The investigation into the allegation of HUMANE ENVIRONMENT is not complete.**
- I. May 25, 2016, West Fruitport HGA Non-Profit Homes Inc., a Staff kicked a recipient while on the floor causing a broken hip. **The allegation of ABUSE I is NOT SUBSTANTIATED.**

New Business:

- A. May 28, 2016, Eastwood Cottage II a Staff threatened a Resident that, "she gone f--k me up and was rude and I didn't want to hurt her. She always yelling at me and when

I ask her help or read something she ignores me.” **The allegation of ABUSE III is SUBSTANTIATED. The Staff was terminated from employment.**

- B. June 1, 2016, Oxford Circle MOKA Non-Profit Services Corp. three Residents were outside unattended while all the Staff were inside. **The allegation of SAFE ENVIRONMENT is SUBSTANTIATED. The plan of action has not been received.**
- C. June 1, 2016, Eastwood Cottage I a Staff has not been administering medication as prescribed. **The allegation of SERVICES SUITED TO CONDITION is SUBSTANTIATED. The Staff was placed on probation and assigned additional training.**
- D. June 3, 2016 Endeavor MOKA Non-Profit Services Corp. a Participant was apparently struck by a car in the MOKA Office’s parking lot at 9:00 am, and the Guardian was not notified until 1:45 pm. **The allegation of SERVICES SUITED TO CONDITION is NOT SUBSTANTIATED.**
- E. June 10, 2016 Pioneer Plus 2 Pioneer Resources two Recipients that require staff supervision for safety in the community were left unattended on a van with the engine running. **The investigation into the allegation of SAFE ENVIRONMENT is not complete.**
- F. June 13, 2016, Forest Trail Van MOKA Non-Profit Services Corp. two Residents were transported by one Staff even though one Resident’s plan of service requires two staff transport him to ensure his safety. **The investigation into the allegation of NEGLECT III is not complete.**
- G. June 15, 2016, Brookmere MOKA Non-Profit Services Corp. when a Resident refused to take his medications a Staff pulled him in his wheelchair to the back bathroom, threatened to spray him with the hand shower, and then sprayed him with the hand shower knowing he was afraid of water in order to get him to comply. **The allegation of ABUSE II UNREASONABLE FORCE is SUBSTANTIATED. The Staff was terminated from employment.**
- H. June 15, 2016, Beacon Springs Beacon Specialized Living Services staff physically abuses a Resident. **The allegation of ABUSE II NON-ACCIDENTAL ACT is NOT SUBSTANTIATED.**
- I. June 17, 2016, Harbor Pines MOKA Non-Profit Services Corp. a Resident fell in the morning. Staff did not follow any of the protocols or write an incident report. When second shift Staff arrived the Resident’s hand was badly swollen, and a medical examination determined he had broken his finger when he fell that morning. **The allegation of SERVICES SUITED TO CONDITION is SUBSTANTIATED. The plan of action has not been received.**

- J. June 23, 2016, Brinks Crisis Residential a Mental Health Worker and a Resident disputed the ownership of a cell phone charger during which the Mental Health Worker threatened to have the Resident sent to jail. **The investigation into the allegation of DIGNITY AND RESPECT is not complete.**
- K. June 27, 2016, Cornerstone AFC Cornerstone LLC staff use mechanical restraints to “hog-tie” a Resident to the table. **The investigation into the allegation of RESTRAINT is not complete.**
- L. June 28, 2016, MI Adult Supports Coordination a Recipient was treated rudely by a Mental Health Records Specialist when told, “Obviously, you are not making sense.” **The investigation into the allegation of DIGNITY AND RESPECT is not complete.**

IV. INTERVENTIONS

Old Business:

None

New Business:

June 30, 2016, ACT a current Patient at Hackley Behavioral Health is on an Alternative Treatment Order and is scheduled to be discharged against his wishes to a specialized adult foster care instead of to the community. **NO RIGHT INVOLVED the Patient is on an Alternative Treatment Order and his assessments indicate that is the appropriate level of care.**

V. SUBSTANCE ABUSE

Old Business:

None

New Business:

None

VI. DEATHS

None