

Service Requirements for Specialized Residential Providers

In addition to the Service Descriptions, HealthWest has additional requirements for providers of Specialized Residential services.

1. Providers are responsible for all home maintenance repairs, replacement of furniture, flooring, appliances, etc. The Provider's per diem rate will include the average actual maintenance costs over the last five (5) years.
2. Vehicle maintenance must be kept up to date, with back-up documentation accessible for Payor review. All vehicles must be kept in good, safe working condition. All vehicles transporting HealthWest consumers must have the required safety equipment including fire extinguisher, first aid kit, emergency triangles, etc.
3. Consumers will be responsible for their medication co-pays, clothing, personal needs, etc. Emergency requests need to be referred to HealthWest Finance staff.
4. Data collection must be up to date and available upon request. As requested by the primary worker, summary reports regarding progress towards Person-Centered Plan (PCP) goals will be required by the fifth (5th) of the following month and/or quarterly.
5. Activities of Daily Living (ADLs) must be completed according to the consumer's assessment, IPOS, and Assessment of Personal Care (C177) or Prescription for Personal Care (C026).
6. Within the current fiscal year, HealthWest will develop individual rates per consumer living in specialized residential homes in order to meet State of Michigan requirements. The change in rate will be driven by medical necessity and the clinical care team request. A per unit rate (H2016) may be added to the per diem depending on the individual's needs and duration. A Supports Coordinator will submit the form per the clinical process, (Form M231, Individual Rate Request) through the proper channels for approval. Once approved, an individual contract amendment will be submitted to the provider for signature.
7. A Health Care Professional, such as a physician or nurse, must sign off on Personal Care requirement for each consumer at the time of the IPOS.
8. Each provider will follow the Community Integration as it is written in a consumer's IPOS. As an agency and in line with the HCBS rules, HealthWest is focusing on giving choice and providing community integration to each individual according to their needs.
9. Homes will provide a day activity program three (3) days per week in the home for individuals not engaged in an external program.