



## PROGRAM AND PERSONNEL COMMITTEE

Friday, June 11, 2021  
8:00 a.m.

Zoom: <https://healthwest.zoom.us/j/92718779426>  
Join by Phone: (312) 626-6799, 92718779426#

**Program and Personnel Committee Chair: Cheryl Natte**  
**Program and Personnel Committee Vice-Chair: John Schrier**

### AGENDA

	<u>Disposition</u>
1) Call to Order	Quorum
2) Approval of Minutes of April 16, 2021 meeting as written. (Previously Forwarded)	Action
3) Items for Consideration	
A. Authorization to approve position changes as outlined in the attached motion (Attachment #1)	Action
4) Old Business	
5) New Business	
A. Discussion on potentially moving Program/Personnel Committee back to monthly meetings	
6) Communication	
7) Director's Comments	Information
8) Audience Participation	
9) Adjournment	Action

Main Office

376 E. Apple Ave. | Muskegon, MI 49442 | P (231) 724-1111 | F (231) 724-3659

[HealthWest.net](http://HealthWest.net)

## REQUEST FOR HEALTHWEST BOARD CONSIDERATION AND AUTHORIZATION

COMMITTEE Program/Personnel Committee	BUDGETED X	NON-BUDGETED	PARTIALLY BUDGETED
REQUESTING DIVISION Administrative Services	REQUEST DATE June 11, 2021	REQUESTOR SIGNATURE Brandy Carlson, Chief Financial Officer	
<u>SUMMARY OF REQUEST (GENERAL DESCRIPTION, FINANCING, OTHER OPERATIONAL IMPACT, POSSIBLE ALTERNATIVES)</u>			
<p>HealthWest Board authorization is requested to make the following position changes:</p> <p>New Positions:</p> <ol style="list-style-type: none"> <li>1. Add one (1) Registered Nurse position (Wage Grade HO-00320, \$27.865 - \$35.159/Cost Center 7322). An additional RN is needed to assist within the Medical POD.</li> <li>2. Add three (3) Interventionist I positions (Wage Grade HO-00170, \$16.961 – \$21.00/Cost Center 7147). An Interventionist I would help support individuals served and Case Managers with coordination of services, psychological first aid and assistance between appointments.</li> <li>3. Add two (2) Interventionist I positions (Wage Grade HO-00170, \$16.961 - \$21.00/Cost Center 7144). These two positions came to the board in May, however, there were created with the wrong salary scale and we are bringing them back this month with the correct salary scale.</li> <li>4. Create two (2) Referral Specialist positions (Wage Grade HX-00210, \$22.063 - \$27.771/ Cost Center 7339). Referral Specialists will assist the Assessment team in coordinating care with community partners, assignment of programs and coordination of services and insurance.</li> <li>5. Add two (2) Master's Level Behavior Specialists (Wage Grade HX-00300, \$27.771 - \$35.108/Cost Center 7319). We currently have a candidate available that will move into a BCBA position once they pass their BCBA exam.</li> <li>6. Add four (4) Medical Assistants (Wage Grade HO-00160, 15.314 – 19.279/Cost Center 7338). These positions are for the Jail Medical Program. These positions would allow us the flexibility to fill Medical Assistant positions if we are unable to fill nursing and/or EMT positions.</li> <li>7. Add one (1) Master's Level Clinician (Wage Grade HX-00290, \$26.535 – 33.489/Cost enter 7339). This position is for our Intensive Crisis Stabilization Team as we continue to build the new program and determine the appropriate level of staffing.</li> </ol> <p>Reclassifications and status changes:</p> <ol style="list-style-type: none"> <li>8. Reclass a Training Coordinator (X88601, Wage Grade HO-00210, \$18.339 – \$23.095) to a Learning and Development Coordinator (Wage Grade HX-00290, \$26.535 – \$33.489). A Learning and Development Coordinator will support a network of trainers for a variety of curriculums and help deploy staff and community trainers, where appropriate.</li> <li>9. Reclass the Client Support Specialist 30 hr, position N18816, (Wage Grade HO-00160, \$15.314 - \$19.279/Cost Center 7134) to a Client Support Specialist 32hrs position.</li> </ol>			

Funding Org Changes:

10. The following positions were incorrectly assigned to funding org 7336 and we are requesting to change the funding org to 7338 (Jail Medical):

- a. N49213 - Licensed Practical Nurse – 30 hr
- b. N49214 - Licensed Practical Nurse – 30 hr
- c. N49215 - Licensed Practical Nurse – 32 hr
- d. N49216 – Licensed Practical Nurse – 32 hr
- e. N65040 – Registered Nurse – 30 hr
- f. N65041 – Registered Nurse – 30 hr
- g. N65042 – Registered Nurse – 32 hr
- h. N65043 – Registered Nurse – 32 hr
- i. N51529 – Medical Assistant – 30 hr
- j. N51530 – Medical Assistant – 30 hr
- k. N51531 – Medical Assistant – 32 hr
- l. N51532 – Medical Assistant – 32 hr

11. Change Funding Org for position N51533, Medical Assistant, from 7034 to 7033. This is a correction.

The total financial impact for all changes is \$147,080.34. This amount is within our current FY21 HealthWest budget.

SUGGESTED MOTION (STATE EXACTLY AS IT SHOULD APPEAR IN THE MINUTES)

I move to authorize the position changes as outlined above, effective June 27, 2021.

COMMITTEE DATE	COMMITTEE APPROVAL _____ Yes    _____ No    _____ Other
BOARD DATE	BOARD APPROVAL _____ Yes    _____ No    _____ Other



## RECIPIENT RIGHTS ADVISORY COMMITTEE

**June 11, 2021 – 8:00 a.m.  
Zoom Meeting**

Zoom: <https://healthwest.zoom.us/j/92718779426>

Join by Phone: (312) 626-6799, 92718779426#

**Recipient Rights Committee Chair: John Schrier  
Recipient Rights Committee Vice-Chair: Stephanie Umlor**

### AGENDA

- |    |  |             |
|----|--|-------------|
| 1) | Call to Order  | Quorum      |
| 2) | Approval of Minutes of April 16, 2021<br>(Previously Forwarded)                                  | Action      |
| 3) | Items for Consideration  |             |
|    | A) Motion to Accept Recipient Rights Bi-Monthly Reports for<br>April/May 2021<br>(Attachment #1) | Action      |
| 4) | Old Business   |             |
| 5) | New Business   |             |
| 6) | Communications   |             |
|    | A) Office of Recipient Rights Semi-Annual Report<br>(Attachment #2)                              | Information |
| 7) | Director's Comments  |             |
| 8) | Audience Participation   |             |
| 9) | Adjournment  |             |

## REQUEST FOR HEALTHWEST BOARD CONSIDERATION AND AUTHORIZATION

COMMITTEE Recipient Rights Advisory Committee	BUDGETED X	NONBUDGETED	PARTIALLY BUDGETED
REQUESTING DIVISION Administration	REQUEST DATE June 11, 2021	REQUESTOR SIGNATURE Julia Rupp, Executive Director	
<u>SUMMARY OF REQUEST (GENERAL DESCRIPTION, FINANCING, OTHER OPERATIONAL IMPACT, POSSIBLE ALTERNATIVES)</u>			
<p>Approval is requested to accept the Recipient Rights Reports of April/May 2021. The report includes:</p> <ul style="list-style-type: none"> <li>• Training sessions conducted by the Rights Office from April 1, 2021 through May 31, 2021.</li> <li>• Site Reviews in from April 1, 2021 through May 31, 2021.</li> <li>• Incident Reports and Rights Allegations for from April 1, 2021 through May 31, 2021.</li> <li>• Formal Complaints and Interventions for from April 1, 2021 through May 31, 2021.</li> <li>• Deaths reported for from April 1, 2021 through May 31, 2021.</li> </ul>			
<u>SUGGESTED MOTION (STATE EXACTLY AS IT SHOULD APPEAR IN THE MINUTES)</u>			
I move to approve the Recipient Rights Reports for the months of April/May 2021			
COMMITTEE DATE	COMMITTEE APPROVAL _____ Yes    _____ No    _____ Other		
BOARD DATE	BOARD APPROVAL _____ Yes    _____ No    _____ Other		



## BI-MONTHLY RECIPIENT RIGHTS REPORT

**Date:** June 11, 2021  
**To:** Recipient Rights Advisory Committee  
**From:** The Office of Recipient Rights  
**Subject:** Recipient Rights Report for April and May 2021

### I. TRAINING

- A. April 2, 2021, SUD Orientation for 2 Post-Overdose Rapid Response Team outpatient HealthWest employees.
- B. April 9, 2021, Rights Update for 8 HealthWest employees.
- C. April 9, 2021, Rights Update for 6 IT Support other HealthWest employees.
- D. April 14, 2021, New Employee Training for 6 HealthWest and 1 Provider employee.
- E. April 23, 2021, Quarterly CMHSP-ORR Directors Conference Call attended for 1.5 category I CEU's.
- F. April 26, 2021, Rights Update for 7 QI other HealthWest employees.
- G. April 28, 2021, New Employee Training for 3 HealthWest employees.
- H. May 4, 2021, SUD Orientation for 1 Muskegon Recovery Center outpatient Cherry Health employee.
- I. May 7, 2021, Quarterly RROAM meeting attended. Diversity Equity and Inclusion Training for 1.5 category IV CEU's completed.
- J. May 12, 2021, New Employee Training for 5 HealthWest employees.
- K. May 14, 2021, Rights Update for 9 HealthWest employees.
- L. May 26, 2021, New Employee Training for 1 HealthWest employee.

Forty-seven HealthWest and 2 Provider employees were trained for the months of April and May.

## II. STATISTICAL INFORMATION

The Office of Recipient Rights received 363 incident reports and 18 rights allegations for the months of April and May. Provided for your review is the statistical data showing type and location.

## III. FORMAL INVESTIGATIONS

### Old Business:

- A. March 5, 2021, out of county MI Adult Supports Coordination case management HealthWest a Recipient has been hospitalized at the MidMichigan Medical Center University of Michigan Health System in Alpena for several weeks and arrangements for a community placement have not been made even though he is ready for discharge. **The allegation of SERVICES SUITED TO CONDITION is NOT SUBSTANTIATED.**
- B. March 11, 2021, Slocum residential DD MOKA Non-Profit Services Corp. Staff are mixing Resident's clothes together in the laundry and washing clothes and the mop-head together. Staff failed to order medication on time. Staff use the same container of over the counter medications for all the Residents. Staff use the rest room while Residents are in the shower. **The allegation of SERVICES SUITED TO CONDITION/MEDICATION is SUBSTANTIATED. The responsible Staff received verbal counseling and training. The allegation of DIGNITY AND RESPECT is NOT SUBSTANTIATED. The allegations of SERVICES SUITED TO CONDITION are NOT SUBSTANTIATED. The other items are NO RIGHT INVOLVED.**
- C. March 19, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. there is a staff keeping the phone off the hook, so a Guardian is unable to talk to a Resident in the evening. Staff was sitting on the chair with a blanket over them and was video face timing with someone else potential compromising the confidentiality of the Residents. The TV was playing an adult cartoon that was talking about masturbation. **The allegation of ACCESS TO TELEPHONE and PRIOR CONSENT are NOT SUBSTANTIATED. The allegation of SERVICES SUITED TO CONDITION is SUBSTANTIATED. The Staff received verbal counseling and additional training.**
- D. March 31, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. Staff told the Guardian the Recipient had a bath the night before his home visit. The Guardian took the Recipient shopping for shoes and when he took his shoes off there was about an inch of crusted on dirt of both of his feet. Also, the Recipient's right sock had big holes in it. **The investigation into the allegation of SERVICES SUITED TO CONDITION is not complete.**

- E. March 31, 2021, Broadway residential DD Pioneer Resources a Resident fell during a transfer off the toilet and broke her leg. **The allegation of NEGLECT II is NOT SUBSTANTIATED.**

**New Business:**

- A. April 2, 2021, Beacon Home at Twin Lake mixed residential Beacon Specialized Living Services a Resident was upset, started packing her suitcase, and threatened to leave. Two Staff entered her bedroom, held her down, and “initiated CPI” on her. **The allegation of ABUSE II – UNREASONABLE FORCE is NOT SUBSTANTIATED.**
- B. April 8, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. while three Residents were inside presumably in bed, the Only Staff was sitting in her car in the driveway. **The allegation of NEGLECT III is SUBSTANTIATED. The Staff received a written reprimand. The Home Supervisor and all home staff received additional training to prevent a recurrence.**
- C. April 12, 2021, Morton Terrace mixed residential Beacon Specialized Living Services a Staff left before the oncoming staff arrived, leaving the home short staffed for approximately 25, minutes. **The allegation of NEGLECT III is SUBSTANTIATED. The Staff received a written reprimand and additional training.**
- D. April 16, 2021, Oxford Circle mixed residential MOKA Non-Profit Services Corp. a Staff took two Residents on an outing, stopped at the house belonging to a friend of the Staff, and left the Residents alone in the van while going into the house. **The allegation of NEGLECT III is SUBSTANTIATED. The Staff received a written reprimand and additional training. The Staff was placed on a performance improvement plan.**
- E. April 20, 2021, Brooks residential DD Samaritas a Resident approached staff during 6:30 am shift changed wanting her cup and straw. Staff told her to wait until after she had her coffee and escorted the Resident back to her room. **The investigation into the allegation of DIGNITY AND RESPECT is not complete.**
- F. May 11, 2021, out of county Birch Cottage II mixed residential Turning Leaf Residential Rehabilitation Services a Staff was having a Resident “work” for her for several months, but then failed to pay the Resident. **The allegation of LABOR & COMPENSATION is SUBSTANTIATED. The Staff was terminated from employment.**
- G. May 13, 2021, Lawrence residential DD Pioneer Resources a Staff left their shift early leaving one staff with six Residents. **The investigation into the allegation of NEGLECT III is not complete.**



H. May 20, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. a Resident is not receiving appropriate care, including unexplained injuries. **The investigation into the allegation of SERVICES SUITED TO CONDITION is not complete.**

I. May 24, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. a Staff told a Resident that nobody liked him. **The investigation into the allegation of DIGNITY AND RESPECT is not complete.**

#### IV. INTERVENTIONS

**Old Business:**

None

**New Business:**

None

#### V. SUBSTANCE USE DISORDER

**Old Business:**

None

**New Business:**

None

#### VI. DEATHS

A. April 11, 2021, a 67 year old male Recipient receiving DD Supports Coordination died at Mercy Hospital from the effects of cardiac arrest. He had been on palliative care.

B. April 22, 2021, a 29 year old male Recipient receiving MI Adult Supports Coordination died at the family's home from an apparent overdose.

C. April 23, 2021, a 50 year old male Recipient participating in the Muskegon Lifestyles Recovery Program other Beacon Specialized Living Services died at Mercy Hospital from Covid 19.

D. April 23, 2021, a 67 year old female Recipient receiving DD Adult Supports Coordination died at her Guardian's home from sudden cardiac arrest.

Recipient Rights Report

June 11, 2021

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- E. April 26, 2021, a 53 year old male Recipient receiving DD Supports Coordination died at home from apparent natural causes. He had had a fall a few days earlier, but there is no indication that contributed to his death.
- F. April 26, 2021, a 51 year old male Recipient receiving SUD Team services died at home from an apparent overdose. An autopsy is pending.
- G. April 29, 2021, a 38 year old female Recipient receiving MI Adult Supports Coordination died at the family's home from an apparent overdose.
- H. May 28, 2021, a 26 year old male Recipient receiving DD Adult Supports Coordination died while camping from an apparent seizure.



Recipient Rights Violations reported grouped by MDCH Violation Code, sorted in ascending order by date of occurrence, with subtotals by group and grand totals.

**Reported Incidents by State Violation Code**

**Communication and Visits**

**7263 Access to Telephone**

						Actions by Provider	Actions by ORR	Resolution
03/16/21	2021-93059	P.S.	24	M	Other	Investigation	Not Substantiated	
Reported Incidents for this Code:						<b>1</b>		
Reported Incidents for this Group:						<b>1</b>		

**Confidentiality/Privileged Communication/Disclosure**

**7481 Disclosure of Confidential Information**

						Actions by Provider	Actions by ORR	Resolution
10/19/20	2020-91559	M.K.	41	F	Other	Investigation	Not Substantiated	
10/20/20	2020-91704	D.D.	49	M	Training	Investigation	Substantiated	
Reported Incidents for this Code:						<b>2</b>		
Reported Incidents for this Group:						<b>2</b>		

**Financial Rights**

**7360 Labor & Compensation**

						Actions by Provider	Actions by ORR	Resolution
05/10/21	2021-93423	B.J.	61	F	Employment Termination	Investigation	Substantiated	
Reported Incidents for this Code:						<b>1</b>		
Reported Incidents for this Group:						<b>1</b>		

**Freedom from Abuse**

**72221 Abuse Class II - Non-Accidental Act**

						Actions by Provider	Actions by ORR	Resolution
12/04/20	2020-92088	L.P.	60		Other	Investigation	Not Substantiated	
05/03/21	2021-93571	B.P.	59	F		Investigation		
Reported Incidents for this Code:						<b>2</b>		

**72222 Abuse, Class II - Unreasonable Force**

						Actions by Provider	Actions by ORR	Resolution
03/31/21	2021-93158	L.G.	20	F	Other	Investigation	Not Substantiated	
Reported Incidents for this Code:						<b>1</b>		

**72225 Abuse, Class II - Exploitation**

						Actions by Provider	Actions by ORR	Resolution
10/08/20	2020-91445	P.M.	73	M	Policy Revision/Development	Investigation	Not Substantiated	
10/08/20	2020-91449	R.H.	39	F	Policy Revision/Development	Investigation	Not Substantiated	
10/10/20	2020-91465	C.O.	74	F	Employment Termination	Investigation	Substantiated	
10/08/20	2020-91448	F.V.	76	F	Policy Revision/Development	Investigation	Not Substantiated	
10/08/20	2020-91450	J.L.	71	F	Policy Revision/Development	Investigation	Not Substantiated	
10/08/20	2020-91446	L.C.	73	F	Policy Revision/Development	Investigation	Not Substantiated	
10/08/20	2020-91447	L.K.	56	F	Policy Revision/Development	Investigation	Not Substantiated	
Reported Incidents for this Code:						<b>7</b>		

**7223 Abuse Class III**

						Actions by Provider	Actions by ORR	Resolution
12/25/20	2021-92291	N.I.	47	F	Other	Investigation	Not Substantiated	
10/13/20	2020-91537	L.P.	60	F	Training	Investigation	Substantiated	
12/03/20	2020-92087	J.S.	62	F	Employment Termination	Investigation	Substantiated	

## Reported Incidents by State Violation Code

Reported Incidents for this Code: **3**

Reported Incidents for this Group: **13**

### Freedom from Neglect

#### 72261 Neglect Class II

					Actions by Provider	Actions by ORR	Resolution
03/23/21	2021-93144	M.B.	68	F	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **1**

#### 72271 Neglect Class III

					Actions by Provider	Actions by ORR	Resolution
05/28/21	2021-93572	J.C.	42	F		Investigation	
10/04/20	2020-91442	K.L.	61	M	Employment Termination	Investigation	Substantiated
05/09/21	2021-93451	J.G.	81	M		Investigation	
01/31/21	2021-92481	D.R.	62	M	Employee Left the Agency, b	Investigation	Substantiated
01/27/21	2021-92477	J.P.	38	M	Written Reprimand	Investigation	Substantiated
01/27/21	2021-92476	C.S.	28	M	Written Reprimand	Investigation	Substantiated
12/31/20	2020-89217	J.H.	70	M	Employment Termination	Investigation	Substantiated
01/27/21	2021-92474	R.D.	65	M	Written Reprimand	Investigation	Substantiated
01/31/21	2021-92482	S.K.	43	F	Employee Left the Agency, b	Investigation	Substantiated
10/04/20	2020-91437	J.H.	70	M	Employment Termination	Investigation	Substantiated
11/01/20	2020-91822	D.D.	49	M	Written Reprimand	Investigation	Substantiated
10/04/20	2020-91438	T.F.	73	M	Employment Termination	Investigation	Substantiated
10/04/20	2020-91439	O.W.	75	M	Employment Termination	Investigation	Substantiated
10/04/20	2020-91440	W.H.	65	M	Employment Termination	Investigation	Substantiated
10/04/20	2020-91441	G.H.	59	M	Employment Termination	Investigation	Substantiated
01/27/21	2021-92475	J.W.	62	M	Written Reprimand	Investigation	Substantiated
05/09/21	2021-93450	E.E.	68	F		Investigation	
05/09/21	2021-93449	A.C.	26	F		Investigation	
05/09/21	2021-93452	T.M.	65	M		Investigation	
04/14/21	2021-93257	D.D.	34	M	Written Reprimand	Investigation	Substantiated
05/09/21	2021-93454	K.S.	42	M		Investigation	
05/09/21	2021-93453	D.S.	80	M		Investigation	
04/04/21	2021-93192	P.S.	24	M	Written Reprimand	Investigation	Substantiated
04/04/21	2021-93194	E.W.	37	M	Written Reprimand	Investigation	Substantiated
04/04/21	2021-93195	B.D.	35	M	Written Reprimand	Investigation	Substantiated
04/10/21	2021-93224	P.M.	59	M	Other	Investigation	Substantiated
04/10/21	2021-93223	D.L.	69	M	Written Reprimand	Investigation	Substantiated

Reported Incidents for this Code: **27**

Reported Incidents for this Group: **28**

### Freedom of Movement

#### 7441 Restrictions/Limitations

					Actions by Provider	Actions by ORR	Resolution
11/23/20	2020-92022	W.P.	43	M	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **1**

Reported Incidents for this Group: **1**

### Outside Provider Jurisdiction

#### 0001 Outside Provider Jurisdiction

					Actions by Provider	Actions by ORR	Resolution
02/05/21	2021-92530	J.M.	41	F	Other	Intervention	Referral
12/15/20	2021-92290	T.R.	46	F	Other	Intervention	Referral

Reported Incidents for this Code: **2**

Reported Incidents for this Group: **2**

## Reported Incidents by State Violation Code

### Personal Property

#### 7281 Possession and Use

					Actions by Provider	Actions by ORR	Resolution
10/23/20	2020-91705	B.R.	42	F	Employee Left the Agency, b	Investigation	Substantiated
02/04/21	2021-92624	K.S.	46	M	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **2**

Reported Incidents for this Group: **2**

### Photographs, Fingerprints Audiotapes, One-Way Glass

#### 7241 Prior Consent

					Actions by Provider	Actions by ORR	Resolution
03/16/21	2021-93196	P.S.	24	M	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **1**

Reported Incidents for this Group: **1**

### Suitable Services

#### 7080 Services Suited to Condition/Medication

					Actions by Provider	Actions by ORR	Resolution
12/22/20	2020-92247	C.O.	74	F	Policy Revision/Development	Investigation	Substantiated
03/03/21	2021-92924	K.H.	45	M	Other	Investigation	Not Substantiated
03/03/21	2021-92976	G.A.	67	M	Training	Investigation	Not Substantiated
02/14/21	2021-92770	H.T.	60	F	Other	Investigation	Not Substantiated
03/03/21	2021-93221	G.A.	67	M	Verbal Counseling	Investigation	Substantiated
03/03/21	2021-93222	A.N.	72	M	Training	Investigation	Substantiated
12/22/20	2020-92248	E.D.	20	F	Policy Revision/Development	Investigation	Not Substantiated
12/22/20	2020-92249	L.G.	70	F	Policy Revision/Development	Investigation	Substantiated
12/22/20	2020-92250	S.H.	59	M	Policy Revision/Development	Investigation	Substantiated
12/22/20	2020-92251	E.S.	54	F	Policy Revision/Development	Investigation	Substantiated
04/05/21	2021-93514	P.S.	24	M		Investigation	
02/05/21	2021-92531	S.M.	33	M	Written Reprimand	Investigation	Substantiated
03/16/21	2021-93197	P.S.	24	M	Verbal Counseling	Investigation	Substantiated

Reported Incidents for this Code: **13**

Reported Incidents for this Group: **13**

### Treatment Environment

#### 1708 Dignity & Respect

					Actions by Provider	Actions by ORR	Resolution
01/27/21	2021-92472	D.D.	50	M	Employment Termination	Investigation	Substantiated
01/27/21	2021-92473	J.S.	63	F	Other	Investigation	Not Substantiated
03/03/21	2021-92977	A.N.	72	M	Other	Investigation	Not Substantiated
04/20/21	2021-93281	V.S.	35	F		Investigation	
05/15/21	2021-93547	J.J.	59	M		Investigation	

Reported Incidents for this Code: **5**

#### 7082 Sanitary/Humane

					Actions by Provider	Actions by ORR	Resolution
10/11/20	2020-91451	D.M.	63	M	Other	Investigation	Not Substantiated
03/05/21	2021-92942	H.T.	60	F	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92943	P.K.	66	M	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92944	D.M.	51	F	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92945	J.B.	50	M	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92941	T.C.	31	M	Written Reprimand	Investigation	Substantiated

Reported Incidents for this Code: **6**

Reported Incidents for this Group: **11**

## Reported Incidents by State Violation Code

Reported Incidents for this Period: **75**

Report rRecipient Rights Violations - State Codes w/Action based on  
Query qRecipient Rights Violations - State Codes Rev 060898



## Recipient Rights Summary by Incident Type

For the Period from April 1, 2021  
through May 31, 2021

Recipient Rights Violations reported grouped by MDCH Violation Code, sorted in ascending order by date of occurrence, with subtotals by group and grand totals.

### Reported Incidents by State Violation Code

#### Financial Rights

##### 7360 Labor & Compensation

05/10/21	2021-93423	B.J.	61	F
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Reported Incidents for this Code: 1

Reported Incidents for this Group: 1

#### Freedom from Abuse

##### 72221 Abuse Class II - Non-Accidental Act

05/03/21	2021-93571	B.P.	59	F
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Reported Incidents for this Code: 1

Reported Incidents for this Group: 1

#### Freedom from Neglect

##### 72271 Neglect Class III

04/04/21	2021-93194	E.W.	37	M
04/04/21	2021-93195	B.D.	35	M
04/10/21	2021-93223	D.L.	69	M
04/10/21	2021-93224	P.M.	59	M
04/14/21	2021-93257	D.D.	34	M
04/04/21	2021-93192	P.S.	24	M
05/09/21	2021-93450	E.E.	68	F
05/28/21	2021-93572	J.C.	42	F
05/09/21	2021-93451	J.G.	81	M
05/09/21	2021-93452	T.M.	65	M
05/09/21	2021-93453	D.S.	80	M
05/09/21	2021-93454	K.S.	42	M
05/09/21	2021-93449	A.C.	26	F

Reported Incidents for this Code: 13

Reported Incidents for this Group: 13

#### Suitable Services

##### 7080 Services Suited to Condition/Medication

04/05/21	2021-93514	P.S.	24	M
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Reported Incidents for this Code: 1

Reported Incidents for this Group: 1

#### Treatment Environment

##### 1708 Dignity & Respect

04/20/21	2021-93281	V.S.	35	F
05/15/21	2021-93547	J.J.	59	M

Reported Incidents for this Code: 2

Reported Incidents for this Group: 2

## Reported Incidents by State Violation Code

Reported Incidents for this Period: **18**

Report rRecipient Rights Violations - State Codes based on Query  
qRecipient Rights Violations - State Codes Rev 060898





## Recipient Rights Summary by Incident Type

For the Period from April 1, 2021  
through May 31, 2021

Recipient Rights Violations reported grouped by CMH Violation Code, sorted in ascending order by date of occurrence, with subtotals by group and grand totals.

### Reported Incidents by Local Violation Code

#### Incident Type

##### 0100 Aggressive Target

05/22/21	2021-93585	B.D.	35
04/02/21	2021-93182	P.M.	59
05/24/21	2021-93566	W.P.	44
05/04/21	2021-93394	O.L.	39
05/28/21	2021-93589	C.P.	21

Reported Incidents for this Code: **5**

##### 0102 Disruptive Behavior

04/15/21	2021-93342	A.P.	32
04/23/21	2021-93316	T.R.	47
04/21/21	2021-93313	T.C.	30
04/20/21	2021-93305	E.R.	18
04/20/21	2021-93304	E.R.	18
04/12/21	2021-93299	P.S.	24
04/07/21	2021-93295	J.H.	40
04/17/21	2021-93343	A.P.	32
05/17/21	2021-93524	W.P.	44
05/09/21	2021-93477	T.C.	30
05/18/21	2021-93526	J.L.	38
04/13/21	2021-93275	T.C.	30
04/15/21	2021-93267	R.R.	38
04/07/21	2021-93254	S.P.	35
04/13/21	2021-93243	T.C.	30
04/15/21	2021-93289	M.P.	51
04/25/21	2021-93369	A.P.	32
05/05/21	2021-93420	R.R.	38
05/10/21	2021-93422	R.R.	38
04/17/21	2021-93434	A.P.	32
04/25/21	2021-93436	A.P.	32
05/11/21	2021-93448	T.P.	30
04/05/21	2021-93457	S.T.	30
05/14/21	2021-93484	J.M.	41
05/02/21	2021-93465	T.C.	30
05/23/21	2021-93553	A.H.	22
05/11/21	2021-93469	D.H.	36
05/13/21	2021-93471	T.C.	30
04/01/21	2021-93362	A.P.	32
04/28/21	2021-93357	A.H.	22
04/21/21	2021-93312	P.M.	59
04/26/21	2021-93355	T.H.	27
04/29/21	2021-93464	D.G.	57
05/25/21	2021-93578	P.S.	24
04/11/21	2021-93231	T.H.	27
05/21/21	2021-93564	J.L.	38
04/08/21	2021-93228	J.M.	41
04/03/21	2021-93187	T.C.	30
04/09/21	2021-93238	T.C.	30
05/28/21	2021-93583	W.P.	44
04/08/21	2021-93218	D.P.	44
04/05/21	2021-93204	R.D.	29

04/12/21	2021-93240	M.M.	40
04/02/21	2021-93186	T.C.	30
04/07/21	2021-93217	G.T.	55
05/24/21	2021-93554	S.V.	68
04/07/21	2021-93213	S.P.	35
04/12/21	2021-93241	S.F.	72
04/02/21	2021-93185	W.P.	44
04/02/21	2021-93184	W.P.	44

Reported Incidents for this Code: **50**

##### 0106 Medication Refused

04/17/21	2021-93279	P.M.	59
04/03/21	2021-93432	T.S.	76
04/27/21	2021-93349	C.B.	69
05/14/21	2021-93483	E.R.	18
05/04/21	2021-93397	T.H.	27
04/02/21	2021-93259	C.R.	60
04/19/21	2021-93309	C.R.	60
04/02/21	2021-93183	C.R.	60
05/12/21	2021-93478	G.T.	55
04/11/21	2021-93233	T.H.	27
05/05/21	2021-93466	P.M.	59
04/30/21	2021-93404	S.C.	37
04/21/21	2021-93311	P.M.	59
04/09/21	2021-93284	S.C.	37

Reported Incidents for this Code: **14**

##### 0107 Medication Error - Time

04/18/21	2021-93303	J.G.	81
04/29/21	2021-93535	R.L.	50
04/09/21	2021-93250	J.P.	38
05/17/21	2021-93560	P.S.	24
05/06/21	2021-93439	D.D.	34
04/25/21	2021-93460	R.W.	58

Reported Incidents for this Code: **6**

##### 0108 Medication Not Available to Administer

05/04/21	2021-93410	S.F.	75
05/03/21	2021-93408	S.F.	75
05/03/21	2021-93407	S.F.	75
05/06/21	2021-93438	H.T.	60
04/20/21	2021-93327	J.H.	40
04/20/21	2021-93326	J.H.	40
04/20/21	2021-93325	J.H.	40
04/14/21	2021-93288	E.R.	37
04/19/21	2021-93324	B.G.	69
04/23/21	2021-93534	T.I.	33
05/07/21	2021-93440	G.K.	76
05/25/21	2021-93567	J.L.	38
05/03/21	2021-93393	J.H.	40
05/03/21	2021-93392	J.H.	40
05/03/21	2021-93385	S.K.	43

**Reported Incidents by Local Violation Code**

04/26/21	2021-93461	J.L.	66	
Reported Incidents for this Code:			<b>16</b>	
<b>0110 Medication Error - Medication</b>				
05/10/21	2021-93441	D.P.	44	
04/16/21	2021-93390	P.S.	24	
04/28/21	2021-93356	A.P.	37	
04/17/21	2021-93513	W.M.	76	M
04/17/21	2021-93302	W.M.	76	
Reported Incidents for this Code:			<b>5</b>	

<b>0113 Death</b>				
04/29/21	2021-93358	L.M.	39	F
04/11/21	2021-93354	C.A.	67	M
04/26/21	2021-93359	R.S.	54	M
05/28/21	2021-93570	J.L.	26	M
04/22/21	2021-93337	D.H.	29	M
04/23/21	2021-93335	J.P.	50	F
04/26/21	2021-93348	B.M.	52	M
Reported Incidents for this Code:			<b>7</b>	

<b>0115 Fall</b>				
04/11/21	2021-93255	R.S.	76	
05/06/21	2021-93537	R.N.	47	
04/01/21	2021-93519	C.N.	37	
04/27/21	2021-93462	A.F.	48	
05/19/21	2021-93542	R.N.	47	
05/21/21	2021-93528	E.J.	52	
04/30/21	2021-93445	D.S.	64	
04/11/21	2021-93260	J.V.	72	
04/06/21	2021-93206	R.N.	47	
05/13/21	2021-93481	T.F.	74	
05/10/21	2021-93443	G.H.	60	
04/30/21	2021-93396	D.P.	57	
05/21/21	2021-93575	B.B.	38	
04/21/21	2021-93333	A.W.	71	
05/24/21	2021-93577	R.L.	50	
05/13/21	2021-93490	T.F.	74	
05/05/21	2021-93421	V.P.	62	
04/25/21	2021-93347	D.S.	64	
05/12/21	2021-93470	C.B.	69	
04/13/21	2021-93242	E.G.	70	
Reported Incidents for this Code:			<b>20</b>	

<b>0117 Inappropriate Sexual Expression</b>				
04/16/21	2021-93271	E.R.	18	
04/16/21	2021-93270	R.R.	38	
Reported Incidents for this Code:			<b>2</b>	

<b>0118 Medical Problem</b>				
04/15/21	2021-93266	D.L.	69	
04/15/21	2021-93265	T.C.	55	
04/15/21	2021-93269	P.M.	59	
05/05/21	2021-93398	A.H.	22	
04/15/21	2021-93264	D.B.	68	
04/17/21	2021-93401	G.C.	61	
04/24/21	2021-93402	D.R.	42	M
04/13/21	2021-93261	R.G.	61	
04/05/21	2021-93191	V.S.	35	
04/30/21	2021-93405	B.P.	59	

04/13/21	2021-93251	D.D.	26	
05/03/21	2021-93409	H.T.	60	
04/15/21	2021-93263	D.C.	63	
04/01/21	2021-93202	L.C.	74	
04/24/21	2021-93345	D.S.	70	
04/19/21	2021-93323	C.N.	37	
04/06/21	2021-93212	A.H.	22	
04/05/21	2021-93363	P.S.	24	
04/06/21	2021-93205	J.D.	36	
04/13/21	2021-93364	W.M.	76	
04/16/21	2021-93322	C.N.	37	
04/02/21	2021-93389	E.W.	37	
05/05/21	2021-93411	L.C.	74	
04/16/21	2021-93276	N.S.	28	
04/18/21	2021-93378	M.D.	57	
04/11/21	2021-93232	T.H.	27	
04/23/21	2021-93379	M.D.	57	
04/30/21	2021-93380	M.D.	57	
04/09/21	2021-93287	B.M.	34	
04/28/21	2021-93350	A.H.	22	
04/05/21	2021-93190	L.G.	66	
04/06/21	2021-93237	R.J.	64	
04/21/21	2021-93314	T.C.	30	
04/13/21	2021-93512	W.M.	76	
05/21/21	2021-93545	E.J.	71	M
05/20/21	2021-93543	E.J.	71	
04/06/21	2021-93520	L.O.	32	
05/10/21	2021-93538	D.S.	70	
04/11/21	2021-93522	L.G.	71	
04/25/21	2021-93459	R.W.	58	
05/21/21	2021-93551	L.G.	66	
04/09/21	2021-93521	O.L.	39	
05/14/21	2021-93539	D.S.	70	
04/02/21	2021-93511	W.M.	76	
05/05/21	2021-93467	J.G.	81	
05/18/21	2021-93501	A.H.	22	
05/17/21	2021-93498	G.K.	76	
05/14/21	2021-93497	J.G.	81	M
05/07/21	2021-93468	J.G.	81	
05/02/21	2021-93474	M.M.	41	
04/28/21	2021-93463	R.W.	58	
04/30/21	2021-93415	P.U.	53	
05/05/21	2021-93536	O.L.	39	
05/02/21	2021-93418	J.M.	69	
05/21/21	2021-93552	J.K.	43	
05/27/21	2021-93587	D.S.	33	
05/29/21	2021-93584	J.C.	42	
05/02/21	2021-93419	V.S.	35	
05/29/21	2021-93590	A.H.	22	
05/26/21	2021-93588	A.P.	37	
05/28/21	2021-93582	J.C.	42	
05/25/21	2021-93608	D.M.	51	
05/10/21	2021-93558	L.L.	57	
05/01/21	2021-93417	V.S.	35	
Reported Incidents for this Code:			<b>64</b>	

<b>0119 Non-Serious Injury</b>				
04/22/21	2021-93334	R.C.	57	
04/16/21	2021-93321	R.L.	50	
04/26/21	2021-93336	D.D.	26	

**Reported Incidents by Local Violation Code**

04/03/21	2021-93188	T.C.	30		04/19/21	2021-93273	R.R.	53	
04/22/21	2021-93344	R.C.	57		05/26/21	2021-93556	J.L.	25	
05/28/21	2021-93609	V.P.	62		04/14/21	2021-93533	M.D.		
05/05/21	2021-93488	R.E.	20		04/15/21	2021-93252	J.H.	32	
04/15/21	2021-93301	D.S.	64		04/15/21	2021-93268	E.R.	18	
04/13/21	2021-93300	R.W.	58		04/16/21	2021-93258	J.H.	32	
04/03/21	2021-93189	J.M.	69		05/25/21	2021-93549	T.V.	59	
04/06/21	2021-93294	D.S.	64		05/25/21	2021-93548	X.S.	26	
04/13/21	2021-93523	R.L.			04/14/21	2021-93256	A.H.	22	M
04/13/21	2021-93286	S.C.	37		05/05/21	2021-93387	J.C.	26	
04/12/21	2021-93285	A.W.	36		05/13/21	2021-93455	N.B.	36	
04/26/21	2021-93487	D.D.	26		04/02/21	2021-93167	W.G.	62	
05/26/21	2021-93579	C.N.	37		05/05/21	2021-93386	D.B.	23	
05/17/21	2021-93541	R.H.	40		04/08/21	2021-93209	T.C.	38	
05/23/21	2021-93576	P.S.	24		04/02/21	2021-93168	D.S.	29	
05/21/21	2021-93544	R.N.	47		04/02/21	2021-93169	N.W.	36	
05/14/21	2021-93559	N.I.	48		04/05/21	2021-93173	C.H.	36	
05/14/21	2021-93550	C.S.	7		04/05/21	2021-93174	B.J.	20	
04/10/21	2021-93296	B.D.	35		04/05/21	2021-93175	S.P.	33	
04/16/21	2021-93395	P.A.	44		04/05/21	2021-93176	K.R.	35	
05/04/21	2021-93446	T.R.	39		05/10/21	2021-93413	L.P.	41	
05/10/21	2021-93447	K.S.	57		05/10/21	2021-93414	A.R.	30	
04/01/21	2021-93377	A.P.	37		05/11/21	2021-93424	S.E.	30	
04/22/21	2021-93368	R.W.	58		04/04/21	2021-93193	J.D.	47	M
04/29/21	2021-93437	E.E.	68		04/07/21	2021-93198	M.B.	29	
05/11/21	2021-93475	T.M.	65		05/07/21	2021-93400	A.R.	30	
04/24/21	2021-93383	P.S.	24		04/10/21	2021-93229	D.L.	69	
05/02/21	2021-93406	S.C.	37		04/08/21	2021-93208	M.B.	29	
04/30/21	2021-93416	P.U.	53		05/27/21	2021-93561	T.B.	38	
Reported Incidents for this Code:				<b>32</b>	04/08/21	2021-93210	E.J.	52	
<b>0120 Destructive Behavior</b>					04/09/21	2021-93214	T.C.	44	
05/11/21	2021-93472	R.H.	40		04/09/21	2021-93215	J.E.	42	
04/10/21	2021-93239	R.D.	29	F	04/09/21	2021-93216	A.G.	32	
05/12/21	2021-93495	D.H.	54		05/28/21	2021-93569	J.L.	43	
Reported Incidents for this Code:				<b>3</b>	04/12/21	2021-93225	T.C.	44	
<b>0121 Serious Injury</b>					05/24/21	2021-93532	M.S.	43	
04/25/21	2021-93346	J.G.	81	M	04/12/21	2021-93226	N.D.	28	
05/30/21	2021-93610	D.M.	51		04/19/21	2021-93274	L.W.	34	
05/18/21	2021-93600	R.H.	40		04/10/21	2021-93230	P.M.	59	
Reported Incidents for this Code:				<b>3</b>	05/27/21	2021-93563	J.L.	43	
<b>0124 ULOA (Unauthorized Leave or Elopement)</b>					05/27/21	2021-93562	D.G.	34	
05/10/21	2021-93442	A.H.	22		05/27/21	2021-93580	M.T.	53	
05/19/21	2021-93525	E.R.	18		04/14/21	2021-93320	F.T.	36	
05/27/21	2021-93581	W.P.	44		04/29/21	2021-93370	T.R.	47	
05/24/21	2021-93565	M.S.	54		04/22/21	2021-93307	K.B.	22	
05/15/21	2021-93485	E.R.	18		04/22/21	2021-93308	D.Y.	60	
05/17/21	2021-93499	E.R.	18		05/20/21	2021-93507	T.W.	56	
Reported Incidents for this Code:				<b>6</b>	04/23/21	2021-93310	T.C.	22	
<b>0125 Other</b>					05/19/21	2021-93506	P.M.	59	
04/14/21	2021-93246	J.W.	24		05/24/21	2021-93531	D.M.	25	
04/14/21	2021-93245	S.W.	20		05/19/21	2021-93504	D.L.	69	
04/14/21	2021-93244	K.H.	45		05/13/21	2021-93456	L.D.	34	
05/26/21	2021-93555	C.H.	23		05/19/21	2021-93503	D.B.	68	
05/05/21	2021-93479	C.H.	59		05/19/21	2021-93502	D.C.	63	
05/26/21	2021-93557	T.V.	59		04/26/21	2021-93317	T.C.	22	
04/19/21	2021-93272	D.A.	56		04/29/21	2021-93371	L.G.	66	
					04/08/21	2021-93319	J.J.	45	
					05/19/21	2021-93505	T.C.	55	
					04/16/21	2021-93366	S.C.	37	
					04/15/21	2021-93365	D.P.	44	

**Reported Incidents by Local Violation Code**

04/23/21	2021-93338	J.W.	8	
04/28/21	2021-93340	H.W.	36	
04/30/21	2021-93360	T.W.	39	
05/10/21	2021-93489	J.L.	26	
05/18/21	2021-93486	N.P.	26	
04/29/21	2021-93351	L.P.	44	
04/29/21	2021-93352	T.W.	39	
04/29/21	2021-93353	D.W.	31	
05/13/21	2021-93482	T.C.	30	
05/05/21	2021-93480	C.H.	59	
04/26/21	2021-93318	T.W.	58	
05/04/21	2021-93382	D.Y.	33	
05/24/21	2021-93530	W.B.	56	
05/24/21	2021-93529	M.B.	32	
04/20/21	2021-93282	J.C.	54	
04/20/21	2021-93283	J.R.	59	
04/25/21	2021-93384	K.C.	35	M
05/21/21	2021-93515	K.C.	35	
04/30/21	2021-93381	P.G.	71	
04/21/21	2021-93291	F.C.	35	
04/21/21	2021-93292	N.D.	28	
05/03/21	2021-93373	A.P.	32	
05/21/21	2021-93516	S.F.	32	
05/05/21	2021-93388	D.S.	40	
05/03/21	2021-93374	I.R.	37	
05/10/21	2021-93412	N.D.	28	
05/03/21	2021-93372	W.D.	25	

Reported Incidents for this Code: **94**

**0126 Traffic Accident**

04/05/21	2021-93203	B.T.	52	
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Reported Incidents for this Code: **1**

**0127 Dangerous Behavior**

05/03/21	2021-93494	R.H.	40	
05/13/21	2021-93476	R.H.	40	
04/07/21	2021-93207	T.C.	38	M
05/01/21	2021-93493	R.H.	40	
04/21/21	2021-93306	D.Y.	60	F
05/19/21	2021-93601	R.H.	40	
04/29/21	2021-93403	S.C.	37	
04/28/21	2021-93492	R.H.	40	
04/26/21	2021-93491	R.H.	40	
05/18/21	2021-93599	R.H.	40	
05/14/21	2021-93540	R.H.	40	
05/13/21	2021-93496	R.H.	40	
04/18/21	2021-93280	D.P.	44	
04/28/21	2021-93444	R.H.	40	
04/17/21	2021-93278	D.P.	44	
04/21/21	2021-93367	D.P.	44	
04/15/21	2021-93262	D.P.	44	
04/25/21	2021-93391	A.P.	32	
05/23/21	2021-93546	A.P.	32	
05/25/21	2021-93568	R.D.	50	F
04/08/21	2021-93219	D.P.	44	
04/08/21	2021-93220	L.K.	25	F
04/16/21	2021-93277	D.P.	44	
04/10/21	2021-93297	P.S.	24	
04/10/21	2021-93298	J.H.	40	M

Reported Incidents for this Code: **25**

**0128 Medication Error - Inventory**

05/17/21	2021-93527	G.K.	76	
04/07/21	2021-93433	A.S.	35	
05/02/21	2021-93473	S.T.	30	
04/07/21	2021-93227	A.S.	35	
04/06/21	2021-93236	R.J.	64	
05/18/21	2021-93500	M.D.	57	
04/23/21	2021-93435	D.R.	42	
04/18/21	2021-93290	R.N.	47	
04/24/21	2021-93458	B.D.	35	

Reported Incidents for this Code: **9**

**0129 Impermissible Disclosure**

05/06/21	2021-93399	A.S.	41	
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Reported Incidents for this Code: **1**

Reported Incidents for this Group: **363**

**Reported Incidents by Local Violation Code**

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Reported Incidents for this Period: **363**

Report rRecipient Rights Violations - Local Codes based on Query  
qRecipient Rights Violations - Local Codes Rev 060898

**Complaint Data for: Choose Your Agency from Drop-Down Menu**

Rights Office Director:

Reporting Period:  to

CMH  # of Consumers Served (unduplicated count) CMH  Rights Office FTEs

LPH  Number of Admissions LPH  Hours/40

**Section I: Complaint Data Summary****Part A: Agency Totals**

Allegations	57	DO NOT TYPE HERE - IT WILL AUTO FILL
Interventions	0	DO NOT TYPE HERE - IT WILL AUTO FILL
Investigations	55	DO NOT TYPE HERE - IT WILL AUTO FILL
Interventions Substantiated	0	DO NOT TYPE HERE - IT WILL AUTO FILL
Investigations Substantiated	33	DO NOT TYPE HERE - IT WILL AUTO FILL

**COMPLAINT SOURCE**

Recipient	2	DO NOT TYPE HERE - IT WILL AUTO FILL
Staff	25	DO NOT TYPE HERE - IT WILL AUTO FILL
ORR	0	DO NOT TYPE HERE - IT WILL AUTO FILL
Guardian/Family	2	DO NOT TYPE HERE - IT WILL AUTO FILL
Anonymous	0	DO NOT TYPE HERE - IT WILL AUTO FILL
Community/General Public	1	DO NOT TYPE HERE - IT WILL AUTO FILL
Total Complaints Received		DO NOT TYPE HERE - IT WILL AUTO FILL

**TIMEFRAMES OF COMPLETED INVESTIGATIONS**

Category	Total	≤30	≤60	≤90	>90
Abuse I, II, III & Neglect I, II, III	27	20	1	6	0
All others	30	20	9	1	0

**Part B: Detailed Summary****1. Freedom from Abuse**

Code	Category	Received	Investigations	Investigations Substantiated	Recipient Population		
					MI	DD	SED
7221	Abuse class I	0	0	0	0	0	
72221	Abuse class II - nonaccidental act	1	1	0	0	1	0
72222	Abuse class II - unreasonable force	1	1	0	0	1	0
72223	Abuse class II - emotional harm	0	0	0	0	0	0
72224	Abuse class II - treating as incompetent	0	0	0	0	0	0
72225	Abuse class II - exploitation	7	7	1	1	6	0
7223	Abuse - class III	3	3	2	1	2	0
7224	Abuse class I - sexual abuse	0	0	0	0	0	0

**2. Freedom from Neglect**

Code	Category	Received	Investigations	Investigations Substantiated	Recipient Population		
					MI	DD	SED
72251	Neglect class I	0	0	0	0	0	
72252	Neglect class I - failure to report	0	0	0	0	0	
72261	Neglect class II	1	1	0	0	1	0
72262	Neglect class II - failure to report	0	0	0	0	0	0
72271	Neglect class III	14	14	14	2	12	0
72272	Neglect class III - failure to report	0	0	0	0	0	0

### 3. Rights Protection System

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7060	Notice/explanation of rights	0	0	0	0	0	0	0	0
7520	Failure to report	0	0	0	0	0	0	0	0
7545	Retaliation/harassment	0			0	0	0	0	0
7760	Access to rights system	0	0	0	0	0	0	0	0
7780	Complaint investigation process	0	0	0	0	0	0	0	0
7840	Appeal process/mediation	0	0	0	0	0	0	0	0

### 4. Admission/Discharge/Second Opinion

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
4090	Second opinion - denial of hospitalization	0	0	0	0	0	0	0	0
4190	Termination of voluntary hospitalization (adult)	0	0	0	0	0	0	0	0
4510	admission process	0	0	0	0	0	0	0	0
4630	Independent clinical examination	0	0	0	0	0	0	0	0
4980	Objection to hospitalization (minor)	0	0	0	0	0	0	0	0
7050	Second opinion - denial of services	0	0	0	0	0	0	0	0

### 5. Civil Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7041	Civil rights: discrimination, accessibility, accommodation, etc	0	0	0	0	0	0	0	0
7044	Religious practice	0	0	0	0	0	0	0	0
7045	Voting	0	0	0	0	0	0	0	0
7047	Presumption of competency	0	0	0	0	0	0	0	0
7284	Search/seizure	0	0	0	0	0	0	0	0

### 6. Family Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7111	Family dignity & respect	0	0	0	0	0	0	0	0
7112	Receipt of general education information	0	0	0	0	0	0	0	0
7113	Opportunity to provide information	0	0	0	0	0	0	0	0

### 7. Communication & Visits

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7261	Visits	0	0	0	0	0	0	0	0
7262	Contact with attorneys or others regarding legal matters	0	0	0	0	0	0	0	0
7263	Access to telephone, mail	1	0	0	1	0	1	0	0
7264	Funds for postage, stationery, telephone usage	0	0	0	0	0	0	0	0
7265	Written and posted limitations, if established	0	0	0	0	0	0	0	0
7266	Uncensored mail	0	0	0	0	0	0	0	0

### 8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7481	Disclosure of confidential information	2	0	0	2	1	2	0	0
7485	Withholding of information (includes recipient access to records)	0	0	0	0	0	0	0	0
7486	Correction of record	0	0	0	0	0	0	0	0
7487	Access by p & a to records	0	0	0	0	0	0	0	0
7501	Privileged communication	0	0	0	0	0	0	0	0

## 9. Treatment Environment

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7081	Safe environment	0	0	0	0	0	0	0	
7082	Sanitary/humane environment	6	0	0	6	5	2	4	
7086	Least restrictive setting	0	0	0	0	0	0	0	

## 10. Freedom of Movement

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7441	Restrictions/limitations	1	0	0	1	0	1	0	
7400	Restraint	0	0	0	0	0	0	0	
7420	Seclusion	0	0	0	0	0	0	0	

## 11. Financial Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7301	Safeguarding money	0	0	0	0	0	0	0	
7302	Facility account	0	0	0	0	0	0	0	
7303	Easy access to money in account	0	0	0	0	0	0	0	
7304	Ability to spend or use as desired	0	0	0	0	0	0	0	
7305	Delivery of money upon release	0	0	0	0	0	0	0	
7360	Labor & Compensation	0	0	0	0	0	0	0	

## 12. Personal Property

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7267	Access to entertainment materials, information, news	0	0	0	0	0	0	0	
7281	Possession and use	2	0	0	2	1	0	2	
7282	Storage space	0	0	0	0	0	0	0	
7283	Inspection at reasonable times	0	0	0	0	0	0	0	
7285	Exclusions	0	0	0	0	0	0	0	
7286	Limitations	0	0	0	0	0	0	0	
7287	Receipts to recipient and to designated individual	0	0	0	0	0	0	0	
7288	Waiver	0	0	0	0	0	0	0	
7289	Protection	0	0	0	0	0	0	0	

## 13. Suitable Services

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
1708	Dignity and Respect	3	0	0	3	1	2	1	
7003	Informed consent	0	0	0	0	0	0	0	
7029	Information on family planning	0	0	0	0	0	0	0	
7049	Treatment by spiritual means	0	0	0	0	0	0	0	
7080	Mental health services suited to condition	12	0	0	12	8	4	6	
7100	Physical and mental exams	0	0	0	0	0	0	0	
7130	Choice of physician/mental health professional	0	0	0	0	0	0	0	
7140	Notice of clinical status/progress	0	0	0	0	0	0	0	
7150	Services of mental health professional	0	0	0	0	0	0	0	
7160	Surgery	0	0	0	0	0	0	0	
7170	Electro convulsive therapy (ect)	0	0	0	0	0	0	0	
7180	Psychotropic drugs	0	0	0	0	0	0	0	
7190	Notice of medication side effects	0	0	0	0	0	0	0	

## 14. Treatment Planning

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7121	Person-centered process	0	0	0	0	0	0	0	
7122	Timely development	0	0	0	0	0	0	0	
7123	Requests for review	0	0	0	0	0	0	0	
7124	Participation by individual(s) of choice	0	0	0	0	0	0	0	
7125	Assessment of needs	0	0	0	0	0	0	0	



15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7241	Prior consent	1	0	0	1	0	0	1	0
7242	Identification	0	0	0	0	0	0	0	0
7243	Objection	0	0	0	0	0	0	0	0
7244	Release to others/return	0	0	0	0	0	0	0	0
7245	Storage/destruction	0	0	0	0	0	0	0	0
<b>TOTALS</b>		<b>55</b>	<b>0</b>	<b>0</b>	<b>55</b>	<b>33</b>	<b>14</b>	<b>39</b>	<b>2</b>

17. No Right Involved

Code	Category	Received
0000	No right involved	0

18. Outside Provider Jurisdiction

Code	Category	Received
0001	Outside provider jurisdiction	2



Population	
MI	Adult Mentally Ill
DD	Developmentally Disabled
SED	Child with Serious Emotional Disturbance
SEDW	This is a 1915(c) waiver (Home and Community-Based Services Waiver) for children with serious emotional disturbance. This waiver is administered through Community Mental Health Services Programs (CMHSPs) in partnership with other community agencies and is available in a limited number of counties. Eligible consumers must meet current MDCH contract criteria for the state psychiatric hospital for children and demonstrate serious functional limitations that impair the child's ability to function in the community.
DD-CWP	This is a 1915(c) waiver (Home and Community-Based Services Waiver) for children with developmental disabilities who have challenging behaviors and/or complex medical needs. This waiver is administered through Community Mental Health Services Programs (CMHSPs) and is available statewide. Eligible consumers must be eligible for, and at risk of, placement in an Intermediate Care Facility for the Mentally Retarded (ICF/MR).
HSW	The Habilitation Supports Waiver is a 1915(c) waiver (Home and Community-Based Services Waiver) for people who have developmental disabilities and who meet the eligibility requirements: have active Medicaid, live in the community, and otherwise need the level of services provided by an intermediate care facility for mental retardation (ICF/MR) if not for the HSW. There are no age limitations for enrollment in the HSW. This waiver is administered through Prepaid Inpatient Health Plans (PIHPs) and affiliate Community Mental Health Services Programs (CMHSPs). The HSW is available statewide.

Accomplished

Discontinued

Ongoing

7221	Abuse - Class I
72221	Abuse Class II - nonaccidental act
72222	Abuse class II - unreasonable force
72223	Abuse class II - emotional harm
72224	Abuse class II - treating as incompetent
72225	Abuse class II - exploitation
7223	Abuse - Class III
7224	Abuse Class I - Sexual Abuse
72251	Neglect - Class I
72252	Neglect - Class I - failure to report
72261	Neglect - Class II
72262	Neglect - Class II - failure to report
72271	Neglect - Class III
72272	Neglect - Class III - failure to report
7304	Ability to spend or use as desired
7487	Access by P & A to records
7760	Access to rights system
7263	Access to telephone, mail
4510	Admission process
7840	Appeal process/mediation
7130	Choice of physician/mental health professional
7041	Civil rights: discrimination, accessibility, accommodation, etc
7780	Complaint investigation process
7262	Contact with attorneys or others regarding legal matters
7486	Correction of record

7305	Delivery of money upon release
1708	Dignity and respect
7481	Disclosure of confidential information
7303	Easy access to money in account
7170	Electro convulsive therapy (ect)
7302	Facility account
7520	Failure to report (other than Abuse/Neglect)
7111	Family dignity & respect
7264	Funds for postage, stationery, telephone usage
4630	Independent clinical examination
7029	Information on family planning
7003	Informed consent
7360	Labor & compensation
7086	Least restrictive setting
7080	Mental health services suited to condition
0000	No right involved
7140	Notice of clinical status/progress
7190	Notice of medication side effects
7060	Notice/explanation of rights
4980	Objection to hospitalization (minor)
7113	Opportunity to provide information
0001	Outside provider jurisdiction
7125	Person-Centered - assessment of needs
7123	Person-Centered - requests for review
7122	Person-Centered - timely development
7124	Person-Centered- participation by individual(s) of choice
7121	Person-Centered Process
7242	Photo - identification
7243	Photo - objection
7241	Photo - prior consent
7244	Photo - release to others/return
7245	Photo - storage/destruction
7100	Physical and mental exams
7047	Presumption of competency
7501	Privileged communication
7267	Property - access to entertainment materials, information, news
7285	Property - exclusions
7283	Property - inspection at reasonable times
7286	Property - limitations
7281	Property - possession and use
7289	Property - protection
7287	Property - receipts to recipient and to designated individual
7282	Property - storage space
7288	Property - waiver
7180	Psychotropic drugs

7112	Receipt of general education information
7044	Religious practice
7400	Restraint
7441	Restrictions/limitations
7545	Retaliation/harassment
7081	Safe environment
7301	Safeguarding money
7082	Sanitary/humane environment
7284	Search/seizure
7420	Seclusion
4090	Second opinion - denial of hospitalization
7050	Second opinion - denial of services
7150	Services of mental health professional
7160	Surgery
4190	Termination of voluntary hospitalization (adult)
7049	Treatment by spiritual means
7266	Uncensored mail
7261	Visits
7045	Voting
7485	Withholding of information (includes recipient access to records)
7265	Written and posted limitations, if established



## RECIPIENT RIGHTS ADVISORY COMMITTEE

**June 11, 2021 – 8:00 a.m.  
Zoom Meeting**

Zoom: <https://healthwest.zoom.us/j/92718779426>

Join by Phone: (312) 626-6799, 92718779426#

**Recipient Rights Committee Chair: John Schrier  
Recipient Rights Committee Vice-Chair: Stephanie Umlor**

### AGENDA

- |    |  |             |
|----|--|-------------|
| 1) | Call to Order  | Quorum      |
| 2) | Approval of Minutes of April 16, 2021<br>(Previously Forwarded)                                  | Action      |
| 3) | Items for Consideration  |             |
|    | A) Motion to Accept Recipient Rights Bi-Monthly Reports for<br>April/May 2021<br>(Attachment #1) | Action      |
| 4) | Old Business   |             |
| 5) | New Business   |             |
| 6) | Communications   |             |
|    | A) Office of Recipient Rights Semi-Annual Report<br>(Attachment #2)                              | Information |
| 7) | Director's Comments  |             |
| 8) | Audience Participation   |             |
| 9) | Adjournment  |             |

## REQUEST FOR HEALTHWEST BOARD CONSIDERATION AND AUTHORIZATION

COMMITTEE Recipient Rights Advisory Committee	BUDGETED X	NONBUDGETED	PARTIALLY BUDGETED
REQUESTING DIVISION Administration	REQUEST DATE June 11, 2021	REQUESTOR SIGNATURE Julia Rupp, Executive Director	
<u>SUMMARY OF REQUEST (GENERAL DESCRIPTION, FINANCING, OTHER OPERATIONAL IMPACT, POSSIBLE ALTERNATIVES)</u>			
<p>Approval is requested to accept the Recipient Rights Reports of April/May 2021. The report includes:</p> <ul style="list-style-type: none"> <li>• Training sessions conducted by the Rights Office from April 1, 2021 through May 31, 2021.</li> <li>• Site Reviews in from April 1, 2021 through May 31, 2021.</li> <li>• Incident Reports and Rights Allegations for from April 1, 2021 through May 31, 2021.</li> <li>• Formal Complaints and Interventions for from April 1, 2021 through May 31, 2021.</li> <li>• Deaths reported for from April 1, 2021 through May 31, 2021.</li> </ul>			
<u>SUGGESTED MOTION (STATE EXACTLY AS IT SHOULD APPEAR IN THE MINUTES)</u>			
I move to approve the Recipient Rights Reports for the months of April/May 2021			
COMMITTEE DATE	COMMITTEE APPROVAL _____ Yes    _____ No    _____ Other		
BOARD DATE	BOARD APPROVAL _____ Yes    _____ No    _____ Other		



## BI-MONTHLY RECIPIENT RIGHTS REPORT

**Date:** June 11, 2021  
**To:** Recipient Rights Advisory Committee  
**From:** The Office of Recipient Rights  
**Subject:** Recipient Rights Report for April and May 2021

### I. TRAINING

- A. April 2, 2021, SUD Orientation for 2 Post-Overdose Rapid Response Team outpatient HealthWest employees.
- B. April 9, 2021, Rights Update for 8 HealthWest employees.
- C. April 9, 2021, Rights Update for 6 IT Support other HealthWest employees.
- D. April 14, 2021, New Employee Training for 6 HealthWest and 1 Provider employee.
- E. April 23, 2021, Quarterly CMHSP-ORR Directors Conference Call attended for 1.5 category I CEU's.
- F. April 26, 2021, Rights Update for 7 QI other HealthWest employees.
- G. April 28, 2021, New Employee Training for 3 HealthWest employees.
- H. May 4, 2021, SUD Orientation for 1 Muskegon Recovery Center outpatient Cherry Health employee.
- I. May 7, 2021, Quarterly RROAM meeting attended. Diversity Equity and Inclusion Training for 1.5 category IV CEU's completed.
- J. May 12, 2021, New Employee Training for 5 HealthWest employees.
- K. May 14, 2021, Rights Update for 9 HealthWest employees.
- L. May 26, 2021, New Employee Training for 1 HealthWest employee.

Forty-seven HealthWest and 2 Provider employees were trained for the months of April and May.



## II. STATISTICAL INFORMATION

The Office of Recipient Rights received 363 incident reports and 18 rights allegations for the months of April and May. Provided for your review is the statistical data showing type and location.

## III. FORMAL INVESTIGATIONS

### Old Business:

- A. March 5, 2021, out of county MI Adult Supports Coordination case management HealthWest a Recipient has been hospitalized at the MidMichigan Medical Center University of Michigan Health System in Alpena for several weeks and arrangements for a community placement have not been made even though he is ready for discharge. **The allegation of SERVICES SUITED TO CONDITION is NOT SUBSTANTIATED.**
- B. March 11, 2021, Slocum residential DD MOKA Non-Profit Services Corp. Staff are mixing Resident's clothes together in the laundry and washing clothes and the mop-head together. Staff failed to order medication on time. Staff use the same container of over the counter medications for all the Residents. Staff use the rest room while Residents are in the shower. **The allegation of SERVICES SUITED TO CONDITION/MEDICATION is SUBSTANTIATED. The responsible Staff received verbal counseling and training. The allegation of DIGNITY AND RESPECT is NOT SUBSTANTIATED. The allegations of SERVICES SUITED TO CONDITION are NOT SUBSTANTIATED. The other items are NO RIGHT INVOLVED.**
- C. March 19, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. there is a staff keeping the phone off the hook, so a Guardian is unable to talk to a Resident in the evening. Staff was sitting on the chair with a blanket over them and was video face timing with someone else potential compromising the confidentiality of the Residents. The TV was playing an adult cartoon that was talking about masturbation. **The allegation of ACCESS TO TELEPHONE and PRIOR CONSENT are NOT SUBSTANTIATED. The allegation of SERVICES SUITED TO CONDITION is SUBSTANTIATED. The Staff received verbal counseling and additional training.**
- D. March 31, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. Staff told the Guardian the Recipient had a bath the night before his home visit. The Guardian took the Recipient shopping for shoes and when he took his shoes off there was about an inch of crusted on dirt of both of his feet. Also, the Recipient's right sock had big holes in it. **The investigation into the allegation of SERVICES SUITED TO CONDITION is not complete.**

- E. March 31, 2021, Broadway residential DD Pioneer Resources a Resident fell during a transfer off the toilet and broke her leg. **The allegation of NEGLECT II is NOT SUBSTANTIATED.**

**New Business:**

- A. April 2, 2021, Beacon Home at Twin Lake mixed residential Beacon Specialized Living Services a Resident was upset, started packing her suitcase, and threatened to leave. Two Staff entered her bedroom, held her down, and “initiated CPI” on her. **The allegation of ABUSE II – UNREASONABLE FORCE is NOT SUBSTANTIATED.**
- B. April 8, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. while three Residents were inside presumably in bed, the Only Staff was sitting in her car in the driveway. **The allegation of NEGLECT III is SUBSTANTIATED. The Staff received a written reprimand. The Home Supervisor and all home staff received additional training to prevent a recurrence.**
- C. April 12, 2021, Morton Terrace mixed residential Beacon Specialized Living Services a Staff left before the oncoming staff arrived, leaving the home short staffed for approximately 25, minutes. **The allegation of NEGLECT III is SUBSTANTIATED. The Staff received a written reprimand and additional training.**
- D. April 16, 2021, Oxford Circle mixed residential MOKA Non-Profit Services Corp. a Staff took two Residents on an outing, stopped at the house belonging to a friend of the Staff, and left the Residents alone in the van while going into the house. **The allegation of NEGLECT III is SUBSTANTIATED. The Staff received a written reprimand and additional training. The Staff was placed on a performance improvement plan.**
- E. April 20, 2021, Brooks residential DD Samaritas a Resident approached staff during 6:30 am shift changed wanting her cup and straw. Staff told her to wait until after she had her coffee and escorted the Resident back to her room. **The investigation into the allegation of DIGNITY AND RESPECT is not complete.**
- F. May 11, 2021, out of county Birch Cottage II mixed residential Turning Leaf Residential Rehabilitation Services a Staff was having a Resident “work” for her for several months, but then failed to pay the Resident. **The allegation of LABOR & COMPENSATION is SUBSTANTIATED. The Staff was terminated from employment.**
- G. May 13, 2021, Lawrence residential DD Pioneer Resources a Staff left their shift early leaving one staff with six Residents. **The investigation into the allegation of NEGLECT III is not complete.**

H. May 20, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. a Resident is not receiving appropriate care, including unexplained injuries. **The investigation into the allegation of SERVICES SUITED TO CONDITION is not complete.**

I. May 24, 2021, Crescent AFC Home mixed residential MOKA Non-Profit Services Corp. a Staff told a Resident that nobody liked him. **The investigation into the allegation of DIGNITY AND RESPECT is not complete.**

#### IV. INTERVENTIONS

**Old Business:**

None

**New Business:**

None

#### V. SUBSTANCE USE DISORDER

**Old Business:**

None

**New Business:**

None

#### VI. DEATHS

A. April 11, 2021, a 67 year old male Recipient receiving DD Supports Coordination died at Mercy Hospital from the effects of cardiac arrest. He had been on palliative care.

B. April 22, 2021, a 29 year old male Recipient receiving MI Adult Supports Coordination died at the family's home from an apparent overdose.

C. April 23, 2021, a 50 year old male Recipient participating in the Muskegon Lifestyles Recovery Program other Beacon Specialized Living Services died at Mercy Hospital from Covid 19.

D. April 23, 2021, a 67 year old female Recipient receiving DD Adult Supports Coordination died at her Guardian's home from sudden cardiac arrest.

Recipient Rights Report

June 11, 2021

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- E. April 26, 2021, a 53 year old male Recipient receiving DD Supports Coordination died at home from apparent natural causes. He had had a fall a few days earlier, but there is no indication that contributed to his death.
- F. April 26, 2021, a 51 year old male Recipient receiving SUD Team services died at home from an apparent overdose. An autopsy is pending.
- G. April 29, 2021, a 38 year old female Recipient receiving MI Adult Supports Coordination died at the family's home from an apparent overdose.
- H. May 28, 2021, a 26 year old male Recipient receiving DD Adult Supports Coordination died while camping from an apparent seizure.



Recipient Rights Violations reported grouped by MDCH Violation Code, sorted in ascending order by date of occurrence, with subtotals by group and grand totals.

**Reported Incidents by State Violation Code**

**Communication and Visits**

**7263 Access to Telephone**

						Actions by Provider	Actions by ORR	Resolution
03/16/21	2021-93059	P.S.	24	M	Other	Investigation	Investigation	Not Substantiated
Reported Incidents for this Code:						1		
Reported Incidents for this Group:						1		

**Confidentiality/Privileged Communication/Disclosure**

**7481 Disclosure of Confidential Information**

						Actions by Provider	Actions by ORR	Resolution
10/19/20	2020-91559	M.K.	41	F	Other	Investigation	Investigation	Not Substantiated
10/20/20	2020-91704	D.D.	49	M	Training	Investigation	Investigation	Substantiated
Reported Incidents for this Code:						2		
Reported Incidents for this Group:						2		

**Financial Rights**

**7360 Labor & Compensation**

						Actions by Provider	Actions by ORR	Resolution
05/10/21	2021-93423	B.J.	61	F	Employment Termination	Investigation	Investigation	Substantiated
Reported Incidents for this Code:						1		
Reported Incidents for this Group:						1		

**Freedom from Abuse**

**72221 Abuse Class II - Non-Accidental Act**

						Actions by Provider	Actions by ORR	Resolution
12/04/20	2020-92088	L.P.	60		Other	Investigation	Investigation	Not Substantiated
05/03/21	2021-93571	B.P.	59	F		Investigation	Investigation	
Reported Incidents for this Code:						2		

**72222 Abuse, Class II - Unreasonable Force**

						Actions by Provider	Actions by ORR	Resolution
03/31/21	2021-93158	L.G.	20	F	Other	Investigation	Investigation	Not Substantiated
Reported Incidents for this Code:						1		

**72225 Abuse, Class II - Exploitation**

						Actions by Provider	Actions by ORR	Resolution
10/08/20	2020-91445	P.M.	73	M	Policy Revision/Development	Investigation	Investigation	Not Substantiated
10/08/20	2020-91449	R.H.	39	F	Policy Revision/Development	Investigation	Investigation	Not Substantiated
10/10/20	2020-91465	C.O.	74	F	Employment Termination	Investigation	Investigation	Substantiated
10/08/20	2020-91448	F.V.	76	F	Policy Revision/Development	Investigation	Investigation	Not Substantiated
10/08/20	2020-91450	J.L.	71	F	Policy Revision/Development	Investigation	Investigation	Not Substantiated
10/08/20	2020-91446	L.C.	73	F	Policy Revision/Development	Investigation	Investigation	Not Substantiated
10/08/20	2020-91447	L.K.	56	F	Policy Revision/Development	Investigation	Investigation	Not Substantiated
Reported Incidents for this Code:						7		

**7223 Abuse Class III**

						Actions by Provider	Actions by ORR	Resolution
12/25/20	2021-92291	N.I.	47	F	Other	Investigation	Investigation	Not Substantiated
10/13/20	2020-91537	L.P.	60	F	Training	Investigation	Investigation	Substantiated
12/03/20	2020-92087	J.S.	62	F	Employment Termination	Investigation	Investigation	Substantiated

## Reported Incidents by State Violation Code

Reported Incidents for this Code: **3**

Reported Incidents for this Group: **13**

### Freedom from Neglect

#### 72261 Neglect Class II

					Actions by Provider	Actions by ORR	Resolution
03/23/21	2021-93144	M.B.	68	F	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **1**

#### 72271 Neglect Class III

					Actions by Provider	Actions by ORR	Resolution
05/28/21	2021-93572	J.C.	42	F		Investigation	
10/04/20	2020-91442	K.L.	61	M	Employment Termination	Investigation	Substantiated
05/09/21	2021-93451	J.G.	81	M		Investigation	
01/31/21	2021-92481	D.R.	62	M	Employee Left the Agency, b	Investigation	Substantiated
01/27/21	2021-92477	J.P.	38	M	Written Reprimand	Investigation	Substantiated
01/27/21	2021-92476	C.S.	28	M	Written Reprimand	Investigation	Substantiated
12/31/20	2020-89217	J.H.	70	M	Employment Termination	Investigation	Substantiated
01/27/21	2021-92474	R.D.	65	M	Written Reprimand	Investigation	Substantiated
01/31/21	2021-92482	S.K.	43	F	Employee Left the Agency, b	Investigation	Substantiated
10/04/20	2020-91437	J.H.	70	M	Employment Termination	Investigation	Substantiated
11/01/20	2020-91822	D.D.	49	M	Written Reprimand	Investigation	Substantiated
10/04/20	2020-91438	T.F.	73	M	Employment Termination	Investigation	Substantiated
10/04/20	2020-91439	O.W.	75	M	Employment Termination	Investigation	Substantiated
10/04/20	2020-91440	W.H.	65	M	Employment Termination	Investigation	Substantiated
10/04/20	2020-91441	G.H.	59	M	Employment Termination	Investigation	Substantiated
01/27/21	2021-92475	J.W.	62	M	Written Reprimand	Investigation	Substantiated
05/09/21	2021-93450	E.E.	68	F		Investigation	
05/09/21	2021-93449	A.C.	26	F		Investigation	
05/09/21	2021-93452	T.M.	65	M		Investigation	
04/14/21	2021-93257	D.D.	34	M	Written Reprimand	Investigation	Substantiated
05/09/21	2021-93454	K.S.	42	M		Investigation	
05/09/21	2021-93453	D.S.	80	M		Investigation	
04/04/21	2021-93192	P.S.	24	M	Written Reprimand	Investigation	Substantiated
04/04/21	2021-93194	E.W.	37	M	Written Reprimand	Investigation	Substantiated
04/04/21	2021-93195	B.D.	35	M	Written Reprimand	Investigation	Substantiated
04/10/21	2021-93224	P.M.	59	M	Other	Investigation	Substantiated
04/10/21	2021-93223	D.L.	69	M	Written Reprimand	Investigation	Substantiated

Reported Incidents for this Code: **27**

Reported Incidents for this Group: **28**

### Freedom of Movement

#### 7441 Restrictions/Limitations

					Actions by Provider	Actions by ORR	Resolution
11/23/20	2020-92022	W.P.	43	M	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **1**

Reported Incidents for this Group: **1**

### Outside Provider Jurisdiction

#### 0001 Outside Provider Jurisdiction

					Actions by Provider	Actions by ORR	Resolution
02/05/21	2021-92530	J.M.	41	F	Other	Intervention	Referral
12/15/20	2021-92290	T.R.	46	F	Other	Intervention	Referral

Reported Incidents for this Code: **2**

Reported Incidents for this Group: **2**

## Reported Incidents by State Violation Code

### Personal Property

#### 7281 Possession and Use

					Actions by Provider	Actions by ORR	Resolution
10/23/20	2020-91705	B.R.	42	F	Employee Left the Agency, b	Investigation	Substantiated
02/04/21	2021-92624	K.S.	46	M	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **2**

Reported Incidents for this Group: **2**

### Photographs, Fingerprints Audiotapes, One-Way Glass

#### 7241 Prior Consent

					Actions by Provider	Actions by ORR	Resolution
03/16/21	2021-93196	P.S.	24	M	Other	Investigation	Not Substantiated

Reported Incidents for this Code: **1**

Reported Incidents for this Group: **1**

### Suitable Services

#### 7080 Services Suited to Condition/Medication

					Actions by Provider	Actions by ORR	Resolution
12/22/20	2020-92247	C.O.	74	F	Policy Revision/Development	Investigation	Substantiated
03/03/21	2021-92924	K.H.	45	M	Other	Investigation	Not Substantiated
03/03/21	2021-92976	G.A.	67	M	Training	Investigation	Not Substantiated
02/14/21	2021-92770	H.T.	60	F	Other	Investigation	Not Substantiated
03/03/21	2021-93221	G.A.	67	M	Verbal Counseling	Investigation	Substantiated
03/03/21	2021-93222	A.N.	72	M	Training	Investigation	Substantiated
12/22/20	2020-92248	E.D.	20	F	Policy Revision/Development	Investigation	Not Substantiated
12/22/20	2020-92249	L.G.	70	F	Policy Revision/Development	Investigation	Substantiated
12/22/20	2020-92250	S.H.	59	M	Policy Revision/Development	Investigation	Substantiated
12/22/20	2020-92251	E.S.	54	F	Policy Revision/Development	Investigation	Substantiated
04/05/21	2021-93514	P.S.	24	M		Investigation	
02/05/21	2021-92531	S.M.	33	M	Written Reprimand	Investigation	Substantiated
03/16/21	2021-93197	P.S.	24	M	Verbal Counseling	Investigation	Substantiated

Reported Incidents for this Code: **13**

Reported Incidents for this Group: **13**

### Treatment Environment

#### 1708 Dignity & Respect

					Actions by Provider	Actions by ORR	Resolution
01/27/21	2021-92472	D.D.	50	M	Employment Termination	Investigation	Substantiated
01/27/21	2021-92473	J.S.	63	F	Other	Investigation	Not Substantiated
03/03/21	2021-92977	A.N.	72	M	Other	Investigation	Not Substantiated
04/20/21	2021-93281	V.S.	35	F		Investigation	
05/15/21	2021-93547	J.J.	59	M		Investigation	

Reported Incidents for this Code: **5**

#### 7082 Sanitary/Humane

					Actions by Provider	Actions by ORR	Resolution
10/11/20	2020-91451	D.M.	63	M	Other	Investigation	Not Substantiated
03/05/21	2021-92942	H.T.	60	F	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92943	P.K.	66	M	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92944	D.M.	51	F	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92945	J.B.	50	M	Written Reprimand	Investigation	Substantiated
03/05/21	2021-92941	T.C.	31	M	Written Reprimand	Investigation	Substantiated

Reported Incidents for this Code: **6**

Reported Incidents for this Group: **11**

## Reported Incidents by State Violation Code

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Reported Incidents for this Period: **75**

Report rRecipient Rights Violations - State Codes w/Action based on  
Query qRecipient Rights Violations - State Codes Rev 060898





## Recipient Rights Summary by Incident Type

For the Period from April 1, 2021  
through May 31, 2021

Recipient Rights Violations reported grouped by MDCH Violation Code, sorted in ascending order by date of occurrence, with subtotals by group and grand totals.

### Reported Incidents by State Violation Code

#### Financial Rights

##### 7360 Labor & Compensation

05/10/21	2021-93423	B.J.	61	F
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Reported Incidents for this Code: 1

Reported Incidents for this Group: 1

#### Freedom from Abuse

##### 72221 Abuse Class II - Non-Accidental Act

05/03/21	2021-93571	B.P.	59	F
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Reported Incidents for this Code: 1

Reported Incidents for this Group: 1

#### Freedom from Neglect

##### 72271 Neglect Class III

04/04/21	2021-93194	E.W.	37	M
04/04/21	2021-93195	B.D.	35	M
04/10/21	2021-93223	D.L.	69	M
04/10/21	2021-93224	P.M.	59	M
04/14/21	2021-93257	D.D.	34	M
04/04/21	2021-93192	P.S.	24	M
05/09/21	2021-93450	E.E.	68	F
05/28/21	2021-93572	J.C.	42	F
05/09/21	2021-93451	J.G.	81	M
05/09/21	2021-93452	T.M.	65	M
05/09/21	2021-93453	D.S.	80	M
05/09/21	2021-93454	K.S.	42	M
05/09/21	2021-93449	A.C.	26	F

Reported Incidents for this Code: 13

Reported Incidents for this Group: 13

#### Suitable Services

##### 7080 Services Suited to Condition/Medication

04/05/21	2021-93514	P.S.	24	M
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Reported Incidents for this Code: 1

Reported Incidents for this Group: 1

#### Treatment Environment

##### 1708 Dignity & Respect

04/20/21	2021-93281	V.S.	35	F
05/15/21	2021-93547	J.J.	59	M

Reported Incidents for this Code: 2

Reported Incidents for this Group: 2

## Reported Incidents by State Violation Code

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Reported Incidents for this Period: **18**

Report rRecipient Rights Violations - State Codes based on Query  
qRecipient Rights Violations - State Codes Rev 060898



## Recipient Rights Summary by Incident Type

For the Period from April 1, 2021  
through May 31, 2021

Recipient Rights Violations reported grouped by CMH Violation Code, sorted in ascending order by date of occurrence, with subtotals by group and grand totals.

### Reported Incidents by Local Violation Code

#### Incident Type

#### 0100 Aggressive Target

05/22/21	2021-93585	B.D.	35
04/02/21	2021-93182	P.M.	59
05/24/21	2021-93566	W.P.	44
05/04/21	2021-93394	O.L.	39
05/28/21	2021-93589	C.P.	21

Reported Incidents for this Code: **5**

#### 0102 Disruptive Behavior

04/15/21	2021-93342	A.P.	32
04/23/21	2021-93316	T.R.	47
04/21/21	2021-93313	T.C.	30
04/20/21	2021-93305	E.R.	18
04/20/21	2021-93304	E.R.	18
04/12/21	2021-93299	P.S.	24
04/07/21	2021-93295	J.H.	40
04/17/21	2021-93343	A.P.	32
05/17/21	2021-93524	W.P.	44
05/09/21	2021-93477	T.C.	30
05/18/21	2021-93526	J.L.	38
04/13/21	2021-93275	T.C.	30
04/15/21	2021-93267	R.R.	38
04/07/21	2021-93254	S.P.	35
04/13/21	2021-93243	T.C.	30
04/15/21	2021-93289	M.P.	51
04/25/21	2021-93369	A.P.	32
05/05/21	2021-93420	R.R.	38
05/10/21	2021-93422	R.R.	38
04/17/21	2021-93434	A.P.	32
04/25/21	2021-93436	A.P.	32
05/11/21	2021-93448	T.P.	30
04/05/21	2021-93457	S.T.	30
05/14/21	2021-93484	J.M.	41
05/02/21	2021-93465	T.C.	30
05/23/21	2021-93553	A.H.	22
05/11/21	2021-93469	D.H.	36
05/13/21	2021-93471	T.C.	30
04/01/21	2021-93362	A.P.	32
04/28/21	2021-93357	A.H.	22
04/21/21	2021-93312	P.M.	59
04/26/21	2021-93355	T.H.	27
04/29/21	2021-93464	D.G.	57
05/25/21	2021-93578	P.S.	24
04/11/21	2021-93231	T.H.	27
05/21/21	2021-93564	J.L.	38
04/08/21	2021-93228	J.M.	41
04/03/21	2021-93187	T.C.	30
04/09/21	2021-93238	T.C.	30
05/28/21	2021-93583	W.P.	44
04/08/21	2021-93218	D.P.	44
04/05/21	2021-93204	R.D.	29

04/12/21	2021-93240	M.M.	40
04/02/21	2021-93186	T.C.	30
04/07/21	2021-93217	G.T.	55
05/24/21	2021-93554	S.V.	68
04/07/21	2021-93213	S.P.	35
04/12/21	2021-93241	S.F.	72
04/02/21	2021-93185	W.P.	44
04/02/21	2021-93184	W.P.	44

Reported Incidents for this Code: **50**

#### 0106 Medication Refused

04/17/21	2021-93279	P.M.	59
04/03/21	2021-93432	T.S.	76
04/27/21	2021-93349	C.B.	69
05/14/21	2021-93483	E.R.	18
05/04/21	2021-93397	T.H.	27
04/02/21	2021-93259	C.R.	60
04/19/21	2021-93309	C.R.	60
04/02/21	2021-93183	C.R.	60
05/12/21	2021-93478	G.T.	55
04/11/21	2021-93233	T.H.	27
05/05/21	2021-93466	P.M.	59
04/30/21	2021-93404	S.C.	37
04/21/21	2021-93311	P.M.	59
04/09/21	2021-93284	S.C.	37

Reported Incidents for this Code: **14**

#### 0107 Medication Error - Time

04/18/21	2021-93303	J.G.	81
04/29/21	2021-93535	R.L.	50
04/09/21	2021-93250	J.P.	38
05/17/21	2021-93560	P.S.	24
05/06/21	2021-93439	D.D.	34
04/25/21	2021-93460	R.W.	58

Reported Incidents for this Code: **6**

#### 0108 Medication Not Available to Administer

05/04/21	2021-93410	S.F.	75
05/03/21	2021-93408	S.F.	75
05/03/21	2021-93407	S.F.	75
05/06/21	2021-93438	H.T.	60
04/20/21	2021-93327	J.H.	40
04/20/21	2021-93326	J.H.	40
04/20/21	2021-93325	J.H.	40
04/14/21	2021-93288	E.R.	37
04/19/21	2021-93324	B.G.	69
04/23/21	2021-93534	T.I.	33
05/07/21	2021-93440	G.K.	76
05/25/21	2021-93567	J.L.	38
05/03/21	2021-93393	J.H.	40
05/03/21	2021-93392	J.H.	40
05/03/21	2021-93385	S.K.	43

**Reported Incidents by Local Violation Code**

04/26/21	2021-93461	J.L.	66	
Reported Incidents for this Code:			<b>16</b>	
<b>0110 Medication Error - Medication</b>				
05/10/21	2021-93441	D.P.	44	
04/16/21	2021-93390	P.S.	24	
04/28/21	2021-93356	A.P.	37	
04/17/21	2021-93513	W.M.	76	M
04/17/21	2021-93302	W.M.	76	
Reported Incidents for this Code:			<b>5</b>	

<b>0113 Death</b>				
04/29/21	2021-93358	L.M.	39	F
04/11/21	2021-93354	C.A.	67	M
04/26/21	2021-93359	R.S.	54	M
05/28/21	2021-93570	J.L.	26	M
04/22/21	2021-93337	D.H.	29	M
04/23/21	2021-93335	J.P.	50	F
04/26/21	2021-93348	B.M.	52	M
Reported Incidents for this Code:			<b>7</b>	

<b>0115 Fall</b>				
04/11/21	2021-93255	R.S.	76	
05/06/21	2021-93537	R.N.	47	
04/01/21	2021-93519	C.N.	37	
04/27/21	2021-93462	A.F.	48	
05/19/21	2021-93542	R.N.	47	
05/21/21	2021-93528	E.J.	52	
04/30/21	2021-93445	D.S.	64	
04/11/21	2021-93260	J.V.	72	
04/06/21	2021-93206	R.N.	47	
05/13/21	2021-93481	T.F.	74	
05/10/21	2021-93443	G.H.	60	
04/30/21	2021-93396	D.P.	57	
05/21/21	2021-93575	B.B.	38	
04/21/21	2021-93333	A.W.	71	
05/24/21	2021-93577	R.L.	50	
05/13/21	2021-93490	T.F.	74	
05/05/21	2021-93421	V.P.	62	
04/25/21	2021-93347	D.S.	64	
05/12/21	2021-93470	C.B.	69	
04/13/21	2021-93242	E.G.	70	
Reported Incidents for this Code:			<b>20</b>	

<b>0117 Inappropriate Sexual Expression</b>				
04/16/21	2021-93271	E.R.	18	
04/16/21	2021-93270	R.R.	38	
Reported Incidents for this Code:			<b>2</b>	

<b>0118 Medical Problem</b>				
04/15/21	2021-93266	D.L.	69	
04/15/21	2021-93265	T.C.	55	
04/15/21	2021-93269	P.M.	59	
05/05/21	2021-93398	A.H.	22	
04/15/21	2021-93264	D.B.	68	
04/17/21	2021-93401	G.C.	61	
04/24/21	2021-93402	D.R.	42	M
04/13/21	2021-93261	R.G.	61	
04/05/21	2021-93191	V.S.	35	
04/30/21	2021-93405	B.P.	59	

04/13/21	2021-93251	D.D.	26	
05/03/21	2021-93409	H.T.	60	
04/15/21	2021-93263	D.C.	63	
04/01/21	2021-93202	L.C.	74	
04/24/21	2021-93345	D.S.	70	
04/19/21	2021-93323	C.N.	37	
04/06/21	2021-93212	A.H.	22	
04/05/21	2021-93363	P.S.	24	
04/06/21	2021-93205	J.D.	36	
04/13/21	2021-93364	W.M.	76	
04/16/21	2021-93322	C.N.	37	
04/02/21	2021-93389	E.W.	37	
05/05/21	2021-93411	L.C.	74	
04/16/21	2021-93276	N.S.	28	
04/18/21	2021-93378	M.D.	57	
04/11/21	2021-93232	T.H.	27	
04/23/21	2021-93379	M.D.	57	
04/30/21	2021-93380	M.D.	57	
04/09/21	2021-93287	B.M.	34	
04/28/21	2021-93350	A.H.	22	
04/05/21	2021-93190	L.G.	66	
04/06/21	2021-93237	R.J.	64	
04/21/21	2021-93314	T.C.	30	
04/13/21	2021-93512	W.M.	76	
05/21/21	2021-93545	E.J.	71	M
05/20/21	2021-93543	E.J.	71	
04/06/21	2021-93520	L.O.	32	
05/10/21	2021-93538	D.S.	70	
04/11/21	2021-93522	L.G.	71	
04/25/21	2021-93459	R.W.	58	
05/21/21	2021-93551	L.G.	66	
04/09/21	2021-93521	O.L.	39	
05/14/21	2021-93539	D.S.	70	
04/02/21	2021-93511	W.M.	76	
05/05/21	2021-93467	J.G.	81	
05/18/21	2021-93501	A.H.	22	
05/17/21	2021-93498	G.K.	76	
05/14/21	2021-93497	J.G.	81	M
05/07/21	2021-93468	J.G.	81	
05/02/21	2021-93474	M.M.	41	
04/28/21	2021-93463	R.W.	58	
04/30/21	2021-93415	P.U.	53	
05/05/21	2021-93536	O.L.	39	
05/02/21	2021-93418	J.M.	69	
05/21/21	2021-93552	J.K.	43	
05/27/21	2021-93587	D.S.	33	
05/29/21	2021-93584	J.C.	42	
05/02/21	2021-93419	V.S.	35	
05/29/21	2021-93590	A.H.	22	
05/26/21	2021-93588	A.P.	37	
05/28/21	2021-93582	J.C.	42	
05/25/21	2021-93608	D.M.	51	
05/10/21	2021-93558	L.L.	57	
05/01/21	2021-93417	V.S.	35	
Reported Incidents for this Code:			<b>64</b>	

<b>0119 Non-Serious Injury</b>				
04/22/21	2021-93334	R.C.	57	
04/16/21	2021-93321	R.L.	50	
04/26/21	2021-93336	D.D.	26	

**Reported Incidents by Local Violation Code**

04/03/21	2021-93188	T.C.	30		04/19/21	2021-93273	R.R.	53	
04/22/21	2021-93344	R.C.	57		05/26/21	2021-93556	J.L.	25	
05/28/21	2021-93609	V.P.	62		04/14/21	2021-93533	M.D.		
05/05/21	2021-93488	R.E.	20		04/15/21	2021-93252	J.H.	32	
04/15/21	2021-93301	D.S.	64		04/15/21	2021-93268	E.R.	18	
04/13/21	2021-93300	R.W.	58		04/16/21	2021-93258	J.H.	32	
04/03/21	2021-93189	J.M.	69		05/25/21	2021-93549	T.V.	59	
04/06/21	2021-93294	D.S.	64		05/25/21	2021-93548	X.S.	26	
04/13/21	2021-93523	R.L.			04/14/21	2021-93256	A.H.	22	M
04/13/21	2021-93286	S.C.	37		05/05/21	2021-93387	J.C.	26	
04/12/21	2021-93285	A.W.	36		05/13/21	2021-93455	N.B.	36	
04/26/21	2021-93487	D.D.	26		04/02/21	2021-93167	W.G.	62	
05/26/21	2021-93579	C.N.	37		05/05/21	2021-93386	D.B.	23	
05/17/21	2021-93541	R.H.	40		04/08/21	2021-93209	T.C.	38	
05/23/21	2021-93576	P.S.	24		04/02/21	2021-93168	D.S.	29	
05/21/21	2021-93544	R.N.	47		04/02/21	2021-93169	N.W.	36	
05/14/21	2021-93559	N.I.	48		04/05/21	2021-93173	C.H.	36	
05/14/21	2021-93550	C.S.	7		04/05/21	2021-93174	B.J.	20	
04/10/21	2021-93296	B.D.	35		04/05/21	2021-93175	S.P.	33	
04/16/21	2021-93395	P.A.	44		04/05/21	2021-93176	K.R.	35	
05/04/21	2021-93446	T.R.	39		05/10/21	2021-93413	L.P.	41	
05/10/21	2021-93447	K.S.	57		05/10/21	2021-93414	A.R.	30	
04/01/21	2021-93377	A.P.	37		05/11/21	2021-93424	S.E.	30	
04/22/21	2021-93368	R.W.	58		04/04/21	2021-93193	J.D.	47	M
04/29/21	2021-93437	E.E.	68		04/07/21	2021-93198	M.B.	29	
05/11/21	2021-93475	T.M.	65		05/07/21	2021-93400	A.R.	30	
04/24/21	2021-93383	P.S.	24		04/10/21	2021-93229	D.L.	69	
05/02/21	2021-93406	S.C.	37		04/08/21	2021-93208	M.B.	29	
04/30/21	2021-93416	P.U.	53		05/27/21	2021-93561	T.B.	38	
Reported Incidents for this Code:				<b>32</b>	04/08/21	2021-93210	E.J.	52	
<b>0120 Destructive Behavior</b>					04/09/21	2021-93214	T.C.	44	
05/11/21	2021-93472	R.H.	40		04/09/21	2021-93215	J.E.	42	
04/10/21	2021-93239	R.D.	29	F	04/09/21	2021-93216	A.G.	32	
05/12/21	2021-93495	D.H.	54		05/28/21	2021-93569	J.L.	43	
Reported Incidents for this Code:				<b>3</b>	04/12/21	2021-93225	T.C.	44	
<b>0121 Serious Injury</b>					05/24/21	2021-93532	M.S.	43	
04/25/21	2021-93346	J.G.	81	M	04/12/21	2021-93226	N.D.	28	
05/30/21	2021-93610	D.M.	51		04/19/21	2021-93274	L.W.	34	
05/18/21	2021-93600	R.H.	40		04/10/21	2021-93230	P.M.	59	
Reported Incidents for this Code:				<b>3</b>	05/27/21	2021-93563	J.L.	43	
<b>0124 ULOA (Unauthorized Leave or Elopement)</b>					05/27/21	2021-93562	D.G.	34	
05/10/21	2021-93442	A.H.	22		05/27/21	2021-93580	M.T.	53	
05/19/21	2021-93525	E.R.	18		04/14/21	2021-93320	F.T.	36	
05/27/21	2021-93581	W.P.	44		04/29/21	2021-93370	T.R.	47	
05/24/21	2021-93565	M.S.	54		04/22/21	2021-93307	K.B.	22	
05/15/21	2021-93485	E.R.	18		04/22/21	2021-93308	D.Y.	60	
05/17/21	2021-93499	E.R.	18		05/20/21	2021-93507	T.W.	56	
Reported Incidents for this Code:				<b>6</b>	04/23/21	2021-93310	T.C.	22	
<b>0125 Other</b>					05/19/21	2021-93506	P.M.	59	
04/14/21	2021-93246	J.W.	24		05/24/21	2021-93531	D.M.	25	
04/14/21	2021-93245	S.W.	20		05/19/21	2021-93504	D.L.	69	
04/14/21	2021-93244	K.H.	45		05/13/21	2021-93456	L.D.	34	
05/26/21	2021-93555	C.H.	23		05/19/21	2021-93503	D.B.	68	
05/05/21	2021-93479	C.H.	59		05/19/21	2021-93502	D.C.	63	
05/26/21	2021-93557	T.V.	59		04/26/21	2021-93317	T.C.	22	
04/19/21	2021-93272	D.A.	56		04/29/21	2021-93371	L.G.	66	
					04/08/21	2021-93319	J.J.	45	
					05/19/21	2021-93505	T.C.	55	
					04/16/21	2021-93366	S.C.	37	
					04/15/21	2021-93365	D.P.	44	

**Reported Incidents by Local Violation Code**

04/23/21	2021-93338	J.W.	8	
04/28/21	2021-93340	H.W.	36	
04/30/21	2021-93360	T.W.	39	
05/10/21	2021-93489	J.L.	26	
05/18/21	2021-93486	N.P.	26	
04/29/21	2021-93351	L.P.	44	
04/29/21	2021-93352	T.W.	39	
04/29/21	2021-93353	D.W.	31	
05/13/21	2021-93482	T.C.	30	
05/05/21	2021-93480	C.H.	59	
04/26/21	2021-93318	T.W.	58	
05/04/21	2021-93382	D.Y.	33	
05/24/21	2021-93530	W.B.	56	
05/24/21	2021-93529	M.B.	32	
04/20/21	2021-93282	J.C.	54	
04/20/21	2021-93283	J.R.	59	
04/25/21	2021-93384	K.C.	35	M
05/21/21	2021-93515	K.C.	35	
04/30/21	2021-93381	P.G.	71	
04/21/21	2021-93291	F.C.	35	
04/21/21	2021-93292	N.D.	28	
05/03/21	2021-93373	A.P.	32	
05/21/21	2021-93516	S.F.	32	
05/05/21	2021-93388	D.S.	40	
05/03/21	2021-93374	I.R.	37	
05/10/21	2021-93412	N.D.	28	
05/03/21	2021-93372	W.D.	25	

Reported Incidents for this Code: **94**

**0126 Traffic Accident**

04/05/21	2021-93203	B.T.	52	
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Reported Incidents for this Code: **1**

**0127 Dangerous Behavior**

05/03/21	2021-93494	R.H.	40	
05/13/21	2021-93476	R.H.	40	
04/07/21	2021-93207	T.C.	38	M
05/01/21	2021-93493	R.H.	40	
04/21/21	2021-93306	D.Y.	60	F
05/19/21	2021-93601	R.H.	40	
04/29/21	2021-93403	S.C.	37	
04/28/21	2021-93492	R.H.	40	
04/26/21	2021-93491	R.H.	40	
05/18/21	2021-93599	R.H.	40	
05/14/21	2021-93540	R.H.	40	
05/13/21	2021-93496	R.H.	40	
04/18/21	2021-93280	D.P.	44	
04/28/21	2021-93444	R.H.	40	
04/17/21	2021-93278	D.P.	44	
04/21/21	2021-93367	D.P.	44	
04/15/21	2021-93262	D.P.	44	
04/25/21	2021-93391	A.P.	32	
05/23/21	2021-93546	A.P.	32	
05/25/21	2021-93568	R.D.	50	F
04/08/21	2021-93219	D.P.	44	
04/08/21	2021-93220	L.K.	25	F
04/16/21	2021-93277	D.P.	44	
04/10/21	2021-93297	P.S.	24	
04/10/21	2021-93298	J.H.	40	M

Reported Incidents for this Code: **25**

**0128 Medication Error - Inventory**

05/17/21	2021-93527	G.K.	76	
04/07/21	2021-93433	A.S.	35	
05/02/21	2021-93473	S.T.	30	
04/07/21	2021-93227	A.S.	35	
04/06/21	2021-93236	R.J.	64	
05/18/21	2021-93500	M.D.	57	
04/23/21	2021-93435	D.R.	42	
04/18/21	2021-93290	R.N.	47	
04/24/21	2021-93458	B.D.	35	

Reported Incidents for this Code: **9**

**0129 Impermissible Disclosure**

05/06/21	2021-93399	A.S.	41	
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Reported Incidents for this Code: **1**

Reported Incidents for this Group: **363**

**Reported Incidents by Local Violation Code**

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Reported Incidents for this Period: **363**

Report rRecipient Rights Violations - Local Codes based on Query  
qRecipient Rights Violations - Local Codes Rev 060898

**Complaint Data for: Choose Your Agency from Drop-Down Menu**

Rights Office Director:

Reporting Period:  to

CMH  # of Consumers Served (unduplicated count) CMH  Rights Office FTEs

LPH  Number of Admissions LPH  Hours/40

**Section I: Complaint Data Summary****Part A: Agency Totals**

Allegations	57	DO NOT TYPE HERE - IT WILL AUTO FILL
Interventions	0	DO NOT TYPE HERE - IT WILL AUTO FILL
Investigations	55	DO NOT TYPE HERE - IT WILL AUTO FILL
Interventions Substantiated	0	DO NOT TYPE HERE - IT WILL AUTO FILL
Investigations Substantiated	33	DO NOT TYPE HERE - IT WILL AUTO FILL

**COMPLAINT SOURCE**

Recipient	2	DO NOT TYPE HERE - IT WILL AUTO FILL
Staff	25	
ORR	0	
Guardian/Family	2	
Anonymous	0	
Community/General Public	1	
Total Complaints Received		

**TIMEFRAMES OF COMPLETED INVESTIGATIONS**

Category	Total	≤30	≤60	≤90	>90
Abuse I, II, III & Neglect I, II, III	27	20	1	6	0
All others	30	20	9	1	0

**Part B: Detailed Summary****1. Freedom from Abuse**

Code	Category	Received	Investigations	Investigations Substantiated	Recipient Population		
					MI	DD	SED
7221	Abuse class I	0	0	0	0	0	0
72221	Abuse class II - nonaccidental act	1	1	0	0	1	0
72222	Abuse class II - unreasonable force	1	1	0	0	1	0
72223	Abuse class II - emotional harm	0	0	0	0	0	0
72224	Abuse class II - treating as incompetent	0	0	0	0	0	0
72225	Abuse class II - exploitation	7	7	1	1	6	0
7223	Abuse - class III	3	3	2	1	2	0
7224	Abuse class I - sexual abuse	0	0	0	0	0	0

**2. Freedom from Neglect**

Code	Category	Received	Investigations	Investigations Substantiated	Recipient Population		
					MI	DD	SED
72251	Neglect class I	0	0	0	0	0	0
72252	Neglect class I - failure to report	0	0	0	0	0	0
72261	Neglect class II	1	1	0	0	1	0
72262	Neglect class II - failure to report	0	0	0	0	0	0
72271	Neglect class III	14	14	14	2	12	0
72272	Neglect class III - failure to report	0	0	0	0	0	0



### 3. Rights Protection System

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7060	Notice/explanation of rights	0	0	0	0	0	0	0	0
7520	Failure to report	0	0	0	0	0	0	0	0
7545	Retaliation/harassment	0			0	0	0	0	0
7760	Access to rights system	0	0	0	0	0	0	0	0
7780	Complaint investigation process	0	0	0	0	0	0	0	0
7840	Appeal process/mediation	0	0	0	0	0	0	0	0

### 4. Admission/Discharge/Second Opinion

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
4090	Second opinion - denial of hospitalization	0	0	0	0	0	0	0	0
4190	Termination of voluntary hospitalization (adult)	0	0	0	0	0	0	0	0
4510	admission process	0	0	0	0	0	0	0	0
4630	Independent clinical examination	0	0	0	0	0	0	0	0
4980	Objection to hospitalization (minor)	0	0	0	0	0	0	0	0
7050	Second opinion - denial of services	0	0	0	0	0	0	0	0

### 5. Civil Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7041	Civil rights: discrimination, accessibility, accommodation, etc	0	0	0	0	0	0	0	0
7044	Religious practice	0	0	0	0	0	0	0	0
7045	Voting	0	0	0	0	0	0	0	0
7047	Presumption of competency	0	0	0	0	0	0	0	0
7284	Search/seizure	0	0	0	0	0	0	0	0

### 6. Family Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7111	Family dignity & respect	0	0	0	0	0	0	0	0
7112	Receipt of general education information	0	0	0	0	0	0	0	0
7113	Opportunity to provide information	0	0	0	0	0	0	0	0

### 7. Communication & Visits

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7261	Visits	0	0	0	0	0	0	0	0
7262	Contact with attorneys or others regarding legal matters	0	0	0	0	0	0	0	0
7263	Access to telephone, mail	1	0	0	1	0	1	0	0
7264	Funds for postage, stationery, telephone usage	0	0	0	0	0	0	0	0
7265	Written and posted limitations, if established	0	0	0	0	0	0	0	0
7266	Uncensored mail	0	0	0	0	0	0	0	0

### 8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7481	Disclosure of confidential information	2	0	0	2	1	2	0	0
7485	Withholding of information (includes recipient access to records)	0	0	0	0	0	0	0	0
7486	Correction of record	0	0	0	0	0	0	0	0
7487	Access by p & a to records	0	0	0	0	0	0	0	0
7501	Privileged communication	0	0	0	0	0	0	0	0

## 9. Treatment Environment

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7081	Safe environment	0	0	0	0	0	0	0	
7082	Sanitary/humane environment	6	0	0	6	5	2	4	
7086	Least restrictive setting	0	0	0	0	0	0	0	

## 10. Freedom of Movement

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7441	Restrictions/limitations	1	0	0	1	0	1	0	
7400	Restraint	0	0	0	0	0	0	0	
7420	Seclusion	0	0	0	0	0	0	0	

## 11. Financial Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7301	Safeguarding money	0	0	0	0	0	0	0	
7302	Facility account	0	0	0	0	0	0	0	
7303	Easy access to money in account	0	0	0	0	0	0	0	
7304	Ability to spend or use as desired	0	0	0	0	0	0	0	
7305	Delivery of money upon release	0	0	0	0	0	0	0	
7360	Labor & Compensation	0	0	0	0	0	0	0	

## 12. Personal Property

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7267	Access to entertainment materials, information, news	0	0	0	0	0	0	0	
7281	Possession and use	2	0	0	2	1	2	0	
7282	Storage space	0	0	0	0	0	0	0	
7283	Inspection at reasonable times	0	0	0	0	0	0	0	
7285	Exclusions	0	0	0	0	0	0	0	
7286	Limitations	0	0	0	0	0	0	0	
7287	Receipts to recipient and to designated individual	0	0	0	0	0	0	0	
7288	Waiver	0	0	0	0	0	0	0	
7289	Protection	0	0	0	0	0	0	0	

## 13. Suitable Services

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
1708	Dignity and Respect	3	0	0	3	1	2	1	
7003	Informed consent	0	0	0	0	0	0	0	
7029	Information on family planning	0	0	0	0	0	0	0	
7049	Treatment by spiritual means	0	0	0	0	0	0	0	
7080	Mental health services suited to condition	12	0	0	12	8	4	6	
7100	Physical and mental exams	0	0	0	0	0	0	0	
7130	Choice of physician/mental health professional	0	0	0	0	0	0	0	
7140	Notice of clinical status/progress	0	0	0	0	0	0	0	
7150	Services of mental health professional	0	0	0	0	0	0	0	
7160	Surgery	0	0	0	0	0	0	0	
7170	Electro convulsive therapy (ect)	0	0	0	0	0	0	0	
7180	Psychotropic drugs	0	0	0	0	0	0	0	
7190	Notice of medication side effects	0	0	0	0	0	0	0	

## 14. Treatment Planning

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7121	Person-centered process	0	0	0	0	0	0	0	
7122	Timely development	0	0	0	0	0	0	0	
7123	Requests for review	0	0	0	0	0	0	0	
7124	Participation by individual(s) of choice	0	0	0	0	0	0	0	
7125	Assessment of needs	0	0	0	0	0	0	0	

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated	Recipient Population		
							MI	DD	SED
7241	Prior consent	1	0	0	1	0	0	1	0
7242	Identification	0	0	0	0	0	0	0	0
7243	Objection	0	0	0	0	0	0	0	0
7244	Release to others/return	0	0	0	0	0	0	0	0
7245	Storage/destruction	0	0	0	0	0	0	0	0
<b>TOTALS</b>		<b>55</b>	<b>0</b>	<b>0</b>	<b>55</b>	<b>33</b>	<b>14</b>	<b>39</b>	<b>2</b>

17. No Right Involved

Code	Category	Received
0000	No right involved	0

18. Outside Provider Jurisdiction

Code	Category	Received
0001	Outside provider jurisdiction	2



Population	
MI	Adult Mentally Ill
DD	Developmentally Disabled
SED	Child with Serious Emotional Disturbance
SEDW	This is a 1915(c) waiver (Home and Community-Based Services Waiver) for children with serious emotional disturbance. This waiver is administered through Community Mental Health Services Programs (CMHSPs) in partnership with other community agencies and is available in a limited number of counties. Eligible consumers must meet current MDCH contract criteria for the state psychiatric hospital for children and demonstrate serious functional limitations that impair the child's ability to function in the community.
DD-CWP	This is a 1915(c) waiver (Home and Community-Based Services Waiver) for children with developmental disabilities who have challenging behaviors and/or complex medical needs. This waiver is administered through Community Mental Health Services Programs (CMHSPs) and is available statewide. Eligible consumers must be eligible for, and at risk of, placement in an Intermediate Care Facility for the Mentally Retarded (ICF/MR).
HSW	The Habilitation Supports Waiver is a 1915(c) waiver (Home and Community-Based Services Waiver) for people who have developmental disabilities and who meet the eligibility requirements: have active Medicaid, live in the community, and otherwise need the level of services provided by an intermediate care facility for mental retardation (ICF/MR) if not for the HSW. There are no age limitations for enrollment in the HSW. This waiver is administered through Prepaid Inpatient Health Plans (PIHPs) and affiliate Community Mental Health Services Programs (CMHSPs). The HSW is available statewide.

Accomplished

Discontinued

Ongoing

7221	Abuse - Class I
72221	Abuse Class II - nonaccidental act
72222	Abuse class II - unreasonable force
72223	Abuse class II - emotional harm
72224	Abuse class II - treating as incompetent
72225	Abuse class II - exploitation
7223	Abuse - Class III
7224	Abuse Class I - Sexual Abuse
72251	Neglect - Class I
72252	Neglect - Class I - failure to report
72261	Neglect - Class II
72262	Neglect - Class II - failure to report
72271	Neglect - Class III
72272	Neglect - Class III - failure to report
7304	Ability to spend or use as desired
7487	Access by P & A to records
7760	Access to rights system
7263	Access to telephone, mail
4510	Admission process
7840	Appeal process/mediation
7130	Choice of physician/mental health professional
7041	Civil rights: discrimination, accessibility, accommodation, etc
7780	Complaint investigation process
7262	Contact with attorneys or others regarding legal matters
7486	Correction of record

7305	Delivery of money upon release
1708	Dignity and respect
7481	Disclosure of confidential information
7303	Easy access to money in account
7170	Electro convulsive therapy (ect)
7302	Facility account
7520	Failure to report (other than Abuse/Neglect)
7111	Family dignity & respect
7264	Funds for postage, stationery, telephone usage
4630	Independent clinical examination
7029	Information on family planning
7003	Informed consent
7360	Labor & compensation
7086	Least restrictive setting
7080	Mental health services suited to condition
0000	No right involved
7140	Notice of clinical status/progress
7190	Notice of medication side effects
7060	Notice/explanation of rights
4980	Objection to hospitalization (minor)
7113	Opportunity to provide information
0001	Outside provider jurisdiction
7125	Person-Centered - assessment of needs
7123	Person-Centered - requests for review
7122	Person-Centered - timely development
7124	Person-Centered- participation by individual(s) of choice
7121	Person-Centered Process
7242	Photo - identification
7243	Photo - objection
7241	Photo - prior consent
7244	Photo - release to others/return
7245	Photo - storage/destruction
7100	Physical and mental exams
7047	Presumption of competency
7501	Privileged communication
7267	Property - access to entertainment materials, information, news
7285	Property - exclusions
7283	Property - inspection at reasonable times
7286	Property - limitations
7281	Property - possession and use
7289	Property - protection
7287	Property - receipts to recipient and to designated individual
7282	Property - storage space
7288	Property - waiver
7180	Psychotropic drugs

7112	Receipt of general education information
7044	Religious practice
7400	Restraint
7441	Restrictions/limitations
7545	Retaliation/harassment
7081	Safe environment
7301	Safeguarding money
7082	Sanitary/humane environment
7284	Search/seizure
7420	Seclusion
4090	Second opinion - denial of hospitalization
7050	Second opinion - denial of services
7150	Services of mental health professional
7160	Surgery
4190	Termination of voluntary hospitalization (adult)
7049	Treatment by spiritual means
7266	Uncensored mail
7261	Visits
7045	Voting
7485	Withholding of information (includes recipient access to records)
7265	Written and posted limitations, if established