### **HEALTHWEST**

#### Policy and Procedure

No. 10-008

Prepared by: Effective: December 27, 2001

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Approved by: Subject: Provider Orientation and

Implementation of Person-Centered Planning

Jula Rupp, Executive Director

# I. POLICY

It is the policy of HealthWest to ensure all Providers orient staff to and assure their appropriate participation in Person-Centered Planning processes as identified in the Michigan Department of Health and Human Services (MDHHS), Person-Centered Planning Revised Policy and Practice Guidelines, June 5, 2017.

# II. <u>PURPOSE</u>

To assure Person-Centered Planning is routinely available to persons receiving services regardless of their age, disability, or service setting.

### III. APPLICATION

All contracted Providers of HealthWest.

### IV. DEFINITION

<u>Person-Centered Planning Process</u>: Reference MDHHS Person-Centered Planning Policy and Practice Guidelines, June 5, 2017.

### V. PROCEDURE

A. Network Development staff will assure contract language/Provider Manual includes requirements for compliance with Person-Centered Planning Policy. Evidence is to be submitted or available for HealthWest review. The HealthWest monitoring schedule and monitoring method(s) and consequences for non-compliance are detailed in section B. below.

No. 10-008 Page 2 of 2

B.

Provider	Requirements	Evidence	Monitoring Schedule	Monitoring Method
All Accredited, Non-Accredited, and Licensed Independent Practitioners (LIP).  Note: Responsibility to assure LIP compliance is delegated to the Contract agency.	Orientation and implementation of MDHHS Person-Centered Planning Revised Policy and Practice Guidelines.	Signed contract.  H.R. documentation of staff orientation.  Clinical record.  Self or external survey reports.  Plans of correction.  Site surveys.	At application/or annually.  Quarterly if there is a performance improvement indicator.  Adverse incident.	Document and record review by Network Staff/designee.

- C. Consequences for non-compliance Network Development or other administrative staff will:
  - 1. Notify Provider of non-compliance plan of correction requirements and timeframes.
  - 2. Network Development staff/designee will monitor completion until full compliance is achieved.
  - 3. HealthWest may withhold payment or terminate contract for non-compliance with documentation standards.

# VI. <u>REFERENCE</u>

MDHHS Person-Centered Planning Revised Policy and Practice Guidelines, June 5, 2017.

/jec