HEALTHWEST

POLICY AND PROCEDURE

No. 02-011

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Approved by:

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Subject: Verification of License,

Certification, or Registration of HealthWest Professional Employees

and Contracted Professional

Providers

I. POLICY

All clinical services provided by HealthWest professional employees and contracted professional providers will be provided by clinicians who have an active professional license, certification, or registration issued by the State of Michigan consistent with payor requirements.

II. <u>PURPOSE</u>

To assure services rendered are provided by credentialed professionals through license, certification, or registration verification.

III. APPLICATION

All CMH employees and contracted professionals whose positions require licensure, certification, or registration.

IV. PROCEDURE

- A. Employees and contracted professionals are responsible for obtaining and maintaining a State of Michigan license, certification, or registration related to their professional discipline, as required by their position or contract.
- B. The license, certification, or registration requirements of new hires and contracted professionals will be verified prior to hiring or signing of a contract by Human Resources/contracts.
- C. The HealthWest Human Resources Assistant and Credentialing Specialist will monitor expiration dates and prompt staff, Supervisors, and contracted professional providers when a license, certification, or registration needs to be updated.
- D. The HealthWest Human Resources Assistant and Credentialing Specialist will verify the license, certification, or registration via the State of Michigan Department of Licensing and Regulatory Affairs website. This website provides information as to whether a license,

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certification, or registration is valid, and identifies pending and/or completed disciplinary actions or open formal complaints.

- E. Human Resources will report any pending disciplinary actions or open formal complaints to the immediate Supervisor's attention.
- F. One copy of the website verification will be placed in the employee's/contracted professional's electronic human resources **personnel** credentialing file. A copy of the contracted professional's website verification will be filed in his/her contract file by the Contract Specialist.
- G. Human Resources/Contract Specialists are responsible for assuring compliance with these license, certification, or registration requirements.
- H. Human Resources/Contract Specialists must report through the chain of command to the HealthWest Executive Director/Designee any situation where an employee/contracted professional fails to obtain and/or maintain proper license, certification, or registration as required by the employee's/contracted professional's position classification/contract. The immediate Supervisor will also report if there are any disciplinary actions or open formal complaints pending.
- I. HealthWest administration may institute discipline when employees/contracted professionals fail to adhere to this policy, up to and including possible termination of employment/contract.

AB/hb