ATTACHMENT B

DELEGATED FUNCTIONS

Certain Managed Care functions shall be delegated by CMHSP to the Provider. This Attachment identifies CMHSP and Provider responsibilities of Managed Care activities. Some Managed Care functions may not be noted in this attachment as they are delegated between the PIHP and CMHSP and identified in the PIHP/CMHSP contract agreement.

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| **Managed Care Activity** | **CMHSP Responsibility** | **Provider Responsibility** |
| **Enrollee Rights and Enrollee Information §438.100** | | |
| Language and Format |  |  |
| Enrollee Rights and Protections |  |  |
| Enrollee Rights Notification |  |  |
| Customer Services Handbook |  |  |
| **Availability of Services §438.206** | | |
| Timely Access to Services |  |  |
| Access and Cultural Considerations |  |  |
| Accessibility |  |  |
| **Coordination and Continuity of Care §438.208** | | |
| Coordination and Continuity of Care for Enrollees |  |  |
| Care Coordination with MHPs for Shared Care Planning |  |  |
| Integrated Physical and Mental Health Care |  |  |
| Primary Care Coordination |  |  |
| **Coverage and Authorization of Services §438.210** | | |
| Coverage |  |  |
| Authorization of Services |  |  |
| Notice of Adverse Benefits Determination |  |  |
| **Provider Selection §438.214** | | |
| Individual Practitioner Credentialing |  |  |
| Excluded Provider Monitoring |  |  |
| **Grievance and Appeal Systems §438.228** | | |
| Provide Appeal and Grievance Rights Information |  |  |
| Grievance Review and Processing |  |  |