

**HEALTHWEST**  
**FULL BOARD MINUTES**

**April 24, 2025**

**8:00 a.m.**

**376 E. Apple Ave.  
Muskegon, MI 49442**

**CALL TO ORDER**

The meeting of the Full Board was called to order by Chair Thomas at 8:00a.m.

**ROLL CALL**

Members Present: Janet Thomas, Janice Hilleary, John Weerstra, Marcia Hovey-Wright, Thomas Hardy, Remington Sprague, M.D., Mary Vazquez, Kim Cyr, Cheryl Natte, Tamara Madisson

Members Absent: Charles Nash, Chris McGuigan, Jeff Fortenbacher,

Others Present: Rich Francisco, Holly Brink, Gina Maniaci, Kristi Chittenden, Brandy Carlson, Christy LaDronka, Amber Berndt, Jennifer Hoeker, Gordon Peterman, Carly Hysell, Melina Barrett, Linda Wagner, Helen Dobb, Tasha Kuklewski, Brittani Duff, Mickey Wallace, Laura Nowak, Linda Anthony, Michael Pyne, Stephanie Baskin, Brandon Baskin

Guests Present: Angie Gasiewski, Jackson Carlson, Stephanie VanDerKooi

**MINUTES**

HWB 77-B - It was moved by Mr. Hardy, seconded by Ms. Hilleary, to approve the minutes of the March 28, 2025 Full Board meeting as written.

**MOTION CARRIED**

**COMMITTEE REPORTS**

***Program Personnel Committee***

HWB 64-P - It was moved by Mr. Hardy, seconded by Mr. Weerstra, to approve the minutes of the December 6, 2024 meeting as written.

**MOTION CARRIED**

HWB 65-P - It was moved by Mr. Hardy, seconded by Mr. Weerstra, to approve the HealthWest Policy and Plan for Risk Management at HealthWest, effective April 28, 2025.

**MOTION CARRIED**

HWB 66-P - It was moved by Ms. Hilleary, seconded by Mr. Hardy, to approve the HealthWest Policy for Code of Ethics, effective April 28, 2025.

**MOTION CARRIED**

HWB 67-P - It was moved by Mr. Hardy, seconded by Ms. Thomas, to approve the HealthWest Policy and Procedure for Employee FunD, effective April 28, 2025.

**MOTION CARRIED**

HWB 68-P - It was moved by Mr. Hardy, seconded by Ms. Hilleary, to approve the HealthWest Policy and Procedure for Continued Stay Reviews for Inpatient Hospitalization, Crisis Residential, Partial Hospitalization, SUD Long Term Residential, effective April 28, 2025.

**MOTION CARRIED**

HWB 69-P - It was moved by Mr. Hardy, seconded by Ms. Thomas, to approve the HealthWest Policy and Procedure for Home and Community Based Services (HCBS), effective April 28, 2025.

**MOTION CARRIED**

### **Recipient Rights Committee**

HWB 70-R - It was moved by Ms. Hilleary, seconded by Ms. Thomas, to approve the minutes of the December 6, 2024 meeting as written.

**MOTION CARRIED**

HWB 71-R - It was moved by Ms. Hilleary, seconded by Ms. Madison, to approve the Recipient Rights Reports for December 2024 / January 2025.

**MOTION CARRIED**

HWB 72-R - It was moved by Ms. Hilleary, seconded by Ms. Thomas, to approve the Recipient Rights Reports for February 2025 / March 2025.

**MOTION CARRIED**

### ***Finance Committee***

HWB 73-F - It was moved by Mr. Hardy, seconded by Ms. Thomas, to approve the minutes of the March 21, 2025, meeting as written.

**MOTION CARRIED**

HWB 74-F- It was moved by Mr. Hardy, seconded by Dr. Sprague, to approve expenditures for the month of February 2025, in the total amount of \$8,595,966.75.

**MOTION CARRIED**

### ***Nominating Committee***

HWB 74-N - It was moved by Ms. Natte, seconded by Ms. Madisson, to authorize the HealthWest Board Chair to make the above Officer appointments, effective April 25, 2025.

**MOTION CARRIED**

HWB 75-N - It was moved by Ms. Natte, seconded by Ms. Madisson, to authorize the HealthWest Board Chair to make the above Committee appointments, effective April 25, 2025.

**MOTION CARRIED**

### **ITEMS FOR CONSIDERATION**

There was no items for consideration.

## **OLD BUSINESS**

There was no old business.

## **NEW BUSINESS**

There was no new business.

## **COMMUNICATION**

There was no communication.

## **DIRECTOR'S COMMENTS**

Mr. Francisco, Executive Director, presented his Formal Director's report.

### **Director's Update**

#### **MDHHS Updates:**

- PIHP Procurement: No recent update from MDHHS or the LRE on the memo released regarding the Re-bid of the PIHPs, however, CMHA held a meeting with PIHPs and CMHSP directors to strategize on 4/7/2025 and discuss the rights of CMHSPs. CMHA after that meeting developed an infographic of talking points which will be shared with the HW board (attached). There will be additional documents that will come from CMHA related to this and those will also be shared with the board.
- PIHP cost settlement: As I stated in the update to Finance committee (4/18), the LRE is following up with the AG's office and MDHHS to determine what their next step is related to the cost settlement with the LRE. As noted in previous updates, MDHHS holds \$4M of LRE funds in an escrow. The LRE will likely sue MDHHS if the \$4M is not returned to the PIHP.
- We have received our 60-day notice of the upcoming Recipient Rights Assessment (Audit). The date of the audit is going to be from June 24 to 26th. I know Linda Wagner, our RR Officer, has been preparing for this audit. The RR audit is every 3 years.

#### **LRE Level Updates:**

- The LRE is continuing to work on a variety of projects. One includes a review and evaluation of the Specialized Residential rates in the region. They have procured Edgewater consulting to meet with the CMHSPs and information from various CMHSPs including, rates, provider capacity, assessments, and processes involved in individual placements. The goal is for the consultant to make recommendations to the region on best practices.
- I had a meeting with 2 other CEOs this past week, Bill Ward and Dr. Brashears at Ottawa to discuss our coordination agreements for CCBHC and COFR within our region. In that meeting as well, Bill from N180 stated that he has communicated a 5% decrease to

providers for capitation funded services. This will include adjustment for CLS Life skills, PC/CLS in specialized residential, Skill Building, and Case Management services. Among other things they are considering are the following:

- Reduce enhance staffing rate, and Sunset Relief Staffing Grant.
- Eliminate Clubhouse cost settlement
- Reposition services to CCBHC revenue generating model.

#### **CMH Level Updates:**

- CSU – We continue the CSU initiative to try and get funding for a CSU here in Muskegon. We have developed a white paper, we have compiled data supporting the need for one in our area. We met with our State Rep (VanWoerkom) and provided them with more data. Next steps we are meeting with Trinity Health, who we want to partner with to discuss how this can possibly look like implemented.
- Annual report will be presented in May this year, normally the annual report is presented in April but there have been hiccups in compiling all the data points. Gary and his communications team will be bringing the annual report to the board next month.
- I received an email from MDHHS with a closure letter of our FY2022 Compliance Exam Review. This letter talks about the Financial Review and indicates that we are pretty much cost settled for FY2022. There were 2 follow-up findings in the review and those will be rectified and addressed.
- HW is currently preparing for the LRE audit again this year. It seems like we just had one. I wanted to thank Pam and her team for coordinating this with the rest of the teams at HW and gathering the proofs needed to fulfill this audit.

#### **AUDIENCE PARTICIPATION**

There was no audience participation.

#### **ADJOURNMENT**

There being no further business to come before the board, the meeting adjourned at 8:24 a.m.

Respectfully,



Janet Thomas  
Board Chair  
/hb



**TO:** HealthWest Board Members

**FROM:** Janet Thomas, Board Chair, via Rich Francisco, Executive Director

**SUBJECT:** Full Board Meeting  
April 25, 2025  
376 E. Apple Ave., Muskegon, MI 49442  
<https://healthwest.zoom.us/j/92330401570?pwd=TFNHMWhnQmF5NVAYbWRQVG54Tk1GZz09>  
One tap mobile: (309)205-3325, 92330401570# Passcode: 428623

### **REVISED AGENDA**

- |    |   |             |
|----|---|-------------|
| 1) | Call to Order   | Action      |
| 2) | Approval of Agenda  | Action      |
| 3) | Approval of Minutes   |             |
|    | A) Approval of the Full Board Minutes of March 28, 2025<br>(Attachment #1 – pg. 1-5)  | Action      |
| 4) | Public Comment (on an agenda item)  |             |
| 5) | Committee Reports   |             |
|    | A) Program Personnel Committee<br>(Attachment #2 – pg. 6-9)                           | Action      |
|    | B) Recipient Rights Committee<br>(Attachment #3 – pg. 10-13)                          | Action      |
|    | C) Finance Committee<br>(Attachment #4 – pg. 14-17)                                   | Action      |
|    | D) Nominating Committee<br>(Attachment #5 – pg. 18)                                   | Action      |
| 6) | Items for Consideration   |             |
| 7) | Old Business  |             |
| 8) | New Business  |             |
| 9) | Communication   |             |
|    | A) Consumer Advisory Update: Thomas Hardy   | Information |
|    | B) Employee Kudos – Kelly Betts, Customer Service<br>(Attachment #6 – pg.19)          | Information |
|    | C) Consumer Stories – Jennifer Hoeker, Community Relations<br>(Attachment #7 – pg.20) | Information |
|    | D) CMHA Summer Conference<br>(Attachment #8 – pg.21-29)                               | Information |

E) Director's Report – Rich Francisco, Executive Director  
(Attachment #9 – pg. 30-32)

Information

10) Public Comment

11) Adjournment

Action

/hb

**HEALTHWEST**  
**FULL BOARD MINUTES**

**March 28, 2025**

**8:00 a.m.**

**376 E. Apple Ave.  
Muskegon, MI 49442**

**CALL TO ORDER**

The meeting of the Full Board was called to order by Chair Thomas at 8:00a.m.

**ROLL CALL**

Members Present: Janet Thomas, Janice Hilleary, Jeff Fortenbacher, John Weerstra, Marcia Hovey-Wright, Thomas Hardy, Remington Sprague, M.D., Mary Vazquez, Kim Cyr, Cheryl Natte, Chris McGuigan

Members Absent: Charles Nash, Tamara Madison

Others Present: Rich Francisco, Holly Brink, Gina Maniaci, Kristi Chittenden, Brandy Carlson, Christy LaDronka, Amber Berndt, Jennifer Hoeker, Gary Ridley, Gordon Peterman, Carly Hysell, Melina Barrett, Linda Wagner, Helen Dobb, Stephanie Baskin, Tasha Kuklewski, Brittani Duff, Jackie Farrar, Madison Rosel, Kelly Betts, Gina Kim, Mickey Wallace, Shannon Morgan, Anissa Goodno, Amie Bakos, Chris Yeager, Hannah Boes

Guests Present: Kristen Wade, Matt Farrar, Rukshana Ilahi

**MINUTES**

HWB 63-B - It was moved by Mr. Hardy, seconded by Dr. Sprague, to approve the minutes of the February 28, 2025 Full Board meeting as written.

**MOTION CARRIED**

**COMMITTEE REPORTS**

***Finance Committee***

HWB 55-F - It was moved by Ms. Thomas, seconded by Mr. Hardy, to approve the minutes of the February 21, 2025, meeting as written.

**MOTION CARRIED**

HWB 56-F- It was moved by Mr. Hardy, seconded by Mr. Weerstra, to approve expenditures for the month of January 2025, in the total amount of \$10,204,323.00.

**MOTION CARRIED**

HWB 57-F - It was moved by Mr. Hardy, seconded by Commissioner Nash, to authorize the HealthWest Executive Director to sign a contract with Spectrum Health Hospitals dba Corwell Health effective March 1, 2025, through September 30, 2026, to provide Psychiatric Child inpatient Services to eligible HealthWest consumers. The funding is within the HealthWest Community Inpatient Budget of \$6,033,831.00.

**MOTION CARRIED**

HWB 58-F - It was moved by Commissioner Nash, seconded by Dr. Sprague, to authorize the acceptance of the Clubhouse Scholarship Opportunities Grant and the requirements within for a total of \$6,500 for Fiscal Year 2025.

**MOTION CARRIED**

HWB 59-F - It was moved by Mr. Hardy, seconded by Dr. Sprague, to authorize the HealthWest Executive Director to sign a contract with Akoya Behavioral Health LLC. For the period of April 1, 2025 through September 30, 2025 to provide ABA therapy services to eligible HealthWest consumers. The funding is within the approved Autism Services budget of \$1,267,392.00

**MOTION CARRIED**

HWB 60-F - It was moved by Mr. Hardy, seconded by Commissioner Nash, to approve the HealthWest Executive Director to sign agreements with the listed SUD providers within a total not to exceed \$169,550.00 effective March 1, 2025, through September 30, 2025.

**MOTION CARRIED**

HWB 61-F - It was moved by Mr. Hardy, seconded by Mr. Weerstra, to approve the HealthWest Executive Director to extend the contract with Stars Behavioral Health Group, Inc. to extend the performance period from January 1, 2024 – December 31, 2025, to ensure the successful completion of training and implementation, aligning with staff availability and maintaining high-quality program delivery.

**MOTION CARRIED**

HWB 62-F - It was moved by Mr. Hardy, seconded by Dr. Sprague, to authorize the HealthWest Executive Director to sign the three-year American Redd Cross Licensed Trainer Provider Agreement for continued certification of staff who complete First Aid and CPR training provided by HealthWest

**MOTION CARRIED**

### **ITEMS FOR CONSIDERATION**

There was no items for consideration.

### **OLD BUSINESS**

There was no old business.

### **NEW BUSINESS**

There was no new business.

### **COMMUNICATION**

There was no communication.



## **DIRECTOR'S COMMENTS**

Mr. Francisco, Executive Director, presented his Formal Director's report.

### **Director's Update**

- **PIHP Procurement:** On Feb. 28<sup>th</sup>, MDHHS sent out a press release with the title, **“FOR IMMEDIATE RELEASE: MDHHS launches initiative to strengthen behavioral health care access, quality, and choice for Michigan families.”** The goal of the press release was to inform us of MDHHS plan to re-bid the PIHPs. This again was discussed at the Director's forum held on 3/26/2025. The field has not received any new communication on this. MDHHS has told the field that they cannot give any information as it is in the bid out process. Of course, there were questions from PIHPs and CMHSPs such as what are the criteria for the rebid, how many PIHPs they are considering--if one of the goals is to consolidate, etc. CMHA and the public system is opposed to any action that could lead to privatization.
- **Director's forum Update:**
  - The most talked about item on the agenda is the PIHP Procurement notice that was sent out by MDHHS. CMHA along with the PIHP and CMHSPs on 3/26 discussed what strategies they can employ to reach advocates to explain why this could be detrimental to the public mental health system.
  - The other item discussed was the new payment model being considered for all CCBHCs which involves paying the CCBHCs directly and bypassing the Managed Care payment system (PIHP payment system). There were questions surrounding how this will work. There were two listening sessions held on 3/26, and several concerns were raised: for example, what will be the role of the PIHP moving forward? What oversight will PIHPs provide to CCBHCs? I also want to add that this will also add additional administrative time to transition to this payment model, such as time to determine how encounter reporting will work, etc.
  - CMHA also presented the FY26 budget (Executive budget Rec.) See below:

### **FY26 Executive Budget Proposal**

#### **Specific Mental Health / Substance Abuse Service Line Items:**

	FY24' (Final)	FY25' (Final)	FY26' (Exec Rec)
-CMH Non-Medicaid Services	\$125,578,200	\$125,578,200	\$125,578,200
-Medicaid Mental Health Services	\$3,160,958,400	\$3,387,066,600	\$3,422,415,900
-Medicaid Substance Abuse Services	\$95,264,000	\$95,650,100	\$98,752,100
-State Disability Assistance Program	\$2,018,800	\$2,018,800	\$2,018,800
-Community Substance Abuse (Prevention, Education & Treatment Programs)	\$79,599,700	\$79,626,200	\$80,207,900
-Health Homes Programs	\$53,400,100	\$53,418,500	\$53,239,800
-Autism Services	\$279,257,100	\$329,620,000	\$458,715,500
-Healthy MI Plan (BH)	\$590,860,800	\$527,784,600	\$535,508,300
-CCBHC	\$386,381,700	\$525,913,900	\$916,062,700
-Total Local Dollars	\$10,190,500	\$10,190,500	\$9,943,600

Based on this snapshot and budget recommendations, specific MH/Substance Abuse service line items seem to hold and, in some areas, may even see a slight increase. The CCBHC line item proposes another increase to bring on more CCBHC demonstration sites.

- FY22 Cost Settlement with MDHHS: LRE and Attorney General's (AG) office continue to work on a resolution and for LRE to avoid filing a lawsuit with MDHHS. MDHHS did take \$4.8M out of the region's HSW payment, however, have agreed to put this in a separate account. They have also agreed to not take any more from revenue payments without giving notice to PIHP. The LRE did present a good case to the AG's office and the AG's office is still reviewing the information with their client, MDHHS.
- I also shared with our Board Finance Committee that the LRE is one of 5 PIHPs undergoing an audit currently with CMS. CMS works with CoventBridge, a consultant that will review the MCP (Managed Care Plan), our PIHP for PI (Program Integrity). The audit kick-off meeting was on March 12<sup>th</sup> with members of CMS, MDHHS, PIHPs and CoventBridge.

#### **Lakeshore Regional Entity updates:**

- HW has been working hard to take over the SUD prevention grant from Public Health including getting the appropriate contracts in place to continue the SUD Prevention activities. We have standing meetings with the LRE on SUD Prevention transition to HW and discuss implementation.
- LRE is undergoing some structure and staffing changes as it relates to the QI team and QI ROAT. LRE is reconsidering filling the position that oversees quality improvement at that level and will consider other options. I have asked to be the CEO liaison to the QI ROAT as well. I am currently on the Finance ROAT as well.
- LRE has also hired a consultant to review and work with CMHSPs on reviewing costs related to residential services. HW will be meeting with LRE consulting to present how we determine the level of need when providing these services.

#### **CMH level:**

- Executive team continues to review the wage study appeals submitted by Staff.
- While the Proposed budget above for Specific Mental Health and Substance Abuse Services Line items shows the same level of funding for programs, there is still uncertainty on what the impact would be at the state level. Today on the news– March 27<sup>th</sup> – there is a major restructuring of Health and Human Services at the federal level that anticipate laying off 10,000 workers. Of the 10,000 slated layoffs reports indicate that:
  - 3500 jobs at FDA – safety standards for meds, medical devices, and foods.
  - 2400 jobs at CDC – infectious disease and public health agencies
  - 1200 at NIH – National Institute of Health
  - **300** jobs at CMS which oversees the Affordable Care Act marketplace, Medicare and Medicaid.
  - Entire agencies will also close and folded into a new **Administration for a Healthy America**. This includes Health Resources and Services Administration that fund community health centers and SAMHSA – Substance Abuse and Mental Health Services Administration funding clinics such as CCBHCs (Expansion grant) and 988 hotline. SAMHSA was created in 1992 by congress.

#### **AUDIENCE PARTICIPATION**

Several audience members spoke on the care of their family member and services they receive as a consumer.

March 28, 2025

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**ADJOURNMENT**

There being no further business to come before the board, the meeting adjourned at 8:38 a.m.

Respectfully,

Janet Thomas  
Board Chair  
/hb

***PRELIMINARY MINUTES  
To be approved at the Full Board Meeting of  
April 25, 2025***

**HEALTHWEST****PROGRAM AND PERSONNEL COMMITTEE REPORT TO THE BOARD****via Cheryl Natte, Committee Chair**

1. The Program Personnel Committee met on April 4, 2025.
- \* 2. It was recommended, and I move, to approve the minutes of the December 6, 2024, meeting as written.
- \* 3. It was recommended, and I move, to approve the HealthWest Policy and Plan for Risk Management at HealthWest, effective April 28, 2025.
- \* 4. It was recommended, and I move, to approve the HealthWest Policy for Code of Ethics, effective April 28, 2025.
- \* 5. It was recommended, and I move, to approve the HealthWest Policy and Procedure for Employee FunD, effective April 28, 2025.
- \* 6. It was recommended, and I move, to approve the HealthWest Policy and Procedure for Continued Stay Reviews for Inpatient Hospitalization, Crisis Residential, Partial Hospitalization, SUD Long Term Residential, effective April 28, 2025.
- \* 7. It was recommended, and I move, to approve the HealthWest Policy and Procedure for Home and Community Based Services (HCBS), effective April 28, 2025.

/hb

**HEALTHWEST**  
**PROGRAM/PERSONNEL MEETING MINUTES**

**April 4, 2025**  
**8:00 a.m.**

**376 E. Apple Ave.**  
**Muskegon, MI 49442**

**CALL TO ORDER**

The regular meeting of the Program/Personnel Committee was called to order by Chair Natte at 7:59 a.m.

**ROLL CALL**

Members Present: Cheryl Natte, Janet Thomas, Janice Hilleary, John Weerstra, Mary Vazquez, Tamara Madison, Thomas Hardy

Staff Present: Holly Brink, Brandy Carlson, Linda Wagner, Kristi Chittenden, Tasha Kuklewski, Brittani Duff, Shannon Morgan, Helen Dobb, Carrie Crummett, Anissa Goodno, Casey Olson, Gary Ridley, Gordon Peterman, Laura Nowak, Jen Hoeker

Guests Present: Kristen Wade

**MINUTES**

It was moved by Mr. Hardy, seconded by Mr. Weerstra, to approve the minutes of the December 6, 2024 meeting as written.

**MOTION CARRIED.**

**PUBLIC COMMENT (ON AN AGENDA ITEM)**

There was no public comment.

**ITEMS FOR CONSIDERATION**

It was moved by Mr. Hardy, seconded by Mr. Weerstra, to approve the HealthWest Policy and Plan for Risk Management at HealthWest, effective April 28, 2025.

**MOTION CARRIED.**

It was moved by Ms. Hilleary, seconded by Mr. Hardy, to approve the HealthWest Policy for Code of Ethics, effective April 28, 2025.

**MOTION CARRIED**

It was moved by Mr. Hardy, seconded by Ms. Thomas, to approve the HealthWest Policy and Procedure for Employee FunD, effective April 28, 2025.

**MOTION CARRIED**

It was moved by Mr. Hardy, seconded by Ms. Hilleary, to approve the HealthWest Policy and Procedure for Continued Stay Reviews for Inpatient Hospitalization, Crisis Residential, Partial Hospitalization, SUD Long Term Residential, effective April 28, 2025.

**MOTION CARRIED**

It was moved by Mr. Hardy, seconded by Ms. Thomas, to approve the HealthWest Policy and Procedure for Home and Community Based Services (HCBS), effective April 28, 2025.

**MOTION CARRIED**

### **OLD BUSINESS**

There was no old business.

### **NEW BUSINESS**

There was no new business.

### **COMMUNICATION**

Mr. Hardy shared he was nominated for an award and that will be presented at Muskegon Community College on April 17<sup>th</sup>.

### **DIRECTOR'S COMMENTS**

Mr. Francisco, Executive Director, provided an update:

- Samaritas transition to Moka Homes: Two of the five homes have been fully transitioned to Moka and renovations for the remaining three homes are in the works.
- At the LRE Ops meeting on 4/2/2025 a report from UM was presented called the **UM CORE SERVICES MENU ANALYSIS FOR 2024**. This report highlighted service code data as it relates to the LOCUS assessment and the various Levels of Care (LOC) expectations. HW stood out with some outliers in the data set. HW will be reviewing this dataset in UM to get a better understanding of what the data means and what we can do about it. I have Kristi, our CIO, looking into the data set which will be going to our UM Committee internally for review.
- HW is focused on productivity analysis and various KATA projects are in the works to get better outcomes at team level to meet their identified goals.
- We are continuing to keep an eye on CCBHC and the payment model that MDHHS wants to implement by making direct payment to the CCBHC and bypassing the PIHP capitation payment route. There have been some listening sessions on this

and HW provided our input feedback in response to the survey for the listening sessions.

- HW met with N180 consultants from U of M. They were selected to review their costs for residential and other services. We talked about how HW delivers services as it relates to CLS 15-minute units and CLS associated with specialized residential.
- I shared with the board, via email sent 4/3, two slide decks from Megan Groen's presentation to the legislature on the importance of Medicaid, and the impact of what could happen if Medicaid funds were cut in Michigan. Please read those and let me know if you have any questions for me.

### **AUDIENCE PARTICIPATION**

There was no audience participation.

### **ADJOURNMENT**

There being no further business to come before the board, the meeting adjourned at 8:15 a.m.

Respectfully,

Cheryl Natte  
Program/Personnel Committee Chair

CN/hb

***PRELIMINARY MINUTES***  
***To be approved at the Program/Personnel Committee Meeting on June 13, 2025***

**HEALTHWEST**  
**RECIPIENT RIGHTS ADVISORY COMMITTEE**  
**REPORT TO THE BOARD**

**via Thomas Hardy, Committee Chair**

1. The Recipient Rights Advisory Committee met on April 4, 2025
- \* 2. It was recommended, and I move, to approve the minutes of the December 6, 2024 meeting as written.
- \* 3. It was recommended, and I move, to approve the Recipient Rights Reports for December 2024 / January 2025.
- \* 4. It was recommended, and I move, to approve the Recipient Rights Reports for February 2025 / March 2025.

/hb



## HEALTHWEST

### RECIPIENT RIGHTS ADVISORY COMMITTEE MEETING MINUTES

Friday, April 4, 2025

8:00 a.m.

376 E. Apple Ave., Muskegon, MI 49442

#### CALL TO ORDER

The regular meeting of the Recipient Rights Advisory Committee was called to order by Chair Hardy at 8:16 a.m.

#### ROLL CALL

Members Present: Cheryl Natte, Janet Thomas, Janice Hilleary, John Weerstra, Mary Vazquez, Tamara Madison, Thomas Hardy

HealthWest Staff Present: Holly Brink, Brandy Carlson, Linda Wagner, Kristi Chittenden, Tasha Kuklewski, Brittani Duff, Shannon Morgan, Helen Dobb, Carrie Crummett, Anissa Goodno, Casey Olson, Gary Ridley, Gordon Peterman, Laura Nowak, Jen Hoeker

Guests Present: Kristen Wade

#### APPROVAL OF MINUTES

It was moved by Ms. Hilleary, seconded by Ms. Thomas, to approve the minutes of the December 6, 2024 meeting as written.

**MOTION CARRIED.**

#### ITEMS FOR CONSIDERATION

##### **A. *Motion to Accept Recipient Rights Reports for December 2024 / January 2025***

It was moved by Ms. Hilleary, seconded by Ms. Madison, to approve the Recipient Rights Reports for December 2024 / January 2025.

**MOTION CARRIED.**

For the months of December 2024 / January 2025, there were 83 HealthWest and 52 provider employees trained:

Rights Updates HealthWest	72
Rights Updates Provider	0
New Employee Training HealthWest/Contracted	25
New Employee Training Provider	37
SUD Orientation	1

For the months of December 2024 / January 2025 there were 714 incident reports and 35 rights allegations.

Statistical data showing type and code was provided in the enclosed report.

There were a total of 3 deaths reported in December 2024 / January 2025.

**B. Motion to Accept Recipient Rights Reports for February 2025 / March 2025**

It was moved by Ms. Hilleary, seconded by Ms. Thomas, to approve the Recipient Rights Reports for February 2025 / March 2025.

**MOTION CARRIED.**

For the months of February 2025 / March 2025, there were 120 HealthWest and 57 provider employees trained:

Rights Updates HealthWest	105
Rights Updates Provider	13
New Employee Training HealthWest/Contracted	12
New Employee Training Provider	43
SUD Orientation	1

For the months of February 2025 / March 2025 there were 610 incident reports and 20 rights allegations.

Statistical data showing type and code was provided in the enclosed report.

There were a total of 4 deaths reported in February 2025 / March 2025.

**OLD BUSINESS**

There was no old business.

**NEW BUSINESS**

There was no new business.

**COMMUNICATIONS**

Recipient Rights Officer, Linda Wagner, provided training on Substance Use Disorder (SUD) Orientation.

**DIRECTOR'S COMMENTS**

There was no Director's Comments.

**AUDIENCE PARTICIPATION / PUBLIC COMMENT**

There was no audience participation.

**ADJOURNMENT**

There being no further business to come before the committee, the meeting adjourned at 8:46 a.m.

Respectfully,

Thomas Hardy  
HealthWest Rights Advisory Committee Chair

TH/hb

***PRELIMINARY MINUTES***  
***To be approved at the Rights Advisory Committee Meeting of***  
***June 13, 2025***

**HEALTHWEST**  
**FINANCE COMMITTEE REPORT TO THE BOARD**  
**via Jeff Fortenbacher, Committee Chair**

1. The Finance Committee met on April 18, 2025.
- \* 2. It was recommended, and I move to approve to approve the minutes of the March 21, 2025, meeting as written.
- \* 3. It was recommended, and I move to approve expenditures for the month of February 2025, in the total amount of \$8,595,966.75.

/hb

## HEALTHWEST

### FINANCE COMMITTEE MEETING MINUTES

**April 18, 2025**

**8:00 a.m.**

#### CALL TO ORDER

The regular meeting of the Finance Committee was called to order by Committee Chair Fortenbacher at 8:00 a.m.

#### ROLL CALL

Committee Members Present: Jeff Fortenbacher, Janet Thomas, Thomas Hardy, Remington Sprague, M.D., John M. Weerstra,

Committee Members Absent: Charles Nash

Also Present: Rich Francisco, Holly Brink, Gina Maniaci, Brandy Carlson, Christy LaDronka, Kristi Chittenden, Amber Berndt, Tasha Kuklewski, Gary Ridley, Jackie Farrar, Gordon Peterman, Melina Barrett, Carly Hysell, Mary McGhee, Linda Anthony, Anissa Goodno, Helen Dobb, Brittani Duff, Stephanie Baskin, Mickey Wallace, Suzanne Beckeman

Guests Present: Angela Gasiewski, Christina Schaub

#### **ITEMS FOR CONSIDERATION**

A. Approval of Minutes

It was moved by Mr. Hardy, seconded by Ms. Thomas, to approve the minutes of the March 21, 2025, meeting as written.

**MOTION CARRIED**

B. Approval of Expenditures for February 2025

It was moved by Mr. Hardy, seconded by Dr. Sprague, to approve expenditures for the month of February 2025, in the total amount of \$8,595,966.75.

**MOTION CARRIED**

C. Monthly Report from the Chief Financial Officer

Ms. Carlson, Chief Financial Officer, presented the February report, noting an overall cash balance of \$7,211,872.05 as of February 28, 2025.

D. Finance Update Memorandum

Ms. Carlson, Chief Financial Officer, presented the Finance Update Memorandum for the Board review.

E. Roslund Prestage & Company Audit Presentation

Ms. Christina Shaub presented on the audit of the financial findings.

**OLD BUSINESS**

There was no old business.

**NEW BUSINESS**

There was no new business.

**COMMUNICATIONS**

There was no communication.

**DIRECTOR'S COMMENTS**

**Rich Francisco, Executive Director provided an update:**

- MDHHS/LRE Cost Settlement: The state is still holding the \$4M in escrow that they held from LRE Capitation. The LRE attorney is still seeking to confirm what the state's intent is whether to hold or return the \$4M. If the state does hold the funds the LRE will likely file a lawsuit.
- MDHHS/LRE: I mentioned previously that CMS is doing an audit of 5/10 PIHPs and LRE is one of them. We have received additional data requests from us and LRE have fulfilled those requests. The consultant whom CMS is working with is CoventBridge and they are reviewing the Medicaid program for program integrity and efficacy.
- I received an email from one of the CMH CEO's yesterday, who came across communication that leaked news that "CCBHC's was on the chopping block in the white house budget". In reading the article from Behavioral Health Business, the White House is creating a new division within DHHS called Administration for a Healthy America. The article stated that CCBHC was under the heading of "Other Eliminations". However, follow up emails from the group stated that there was correspondence from the National Council that this was the IA grant from SAMHSA and not the CCBHC demonstration. We will be keeping an eye on this one.  
  
<https://bhbusiness.com/2025/04/17/ccbhcs-on-chopping-block-in-leaked-white-house-budget-docs/>
- Samaritas Update: 2 homes (Hansens and Horton) have been fully transitioned and this starting in May, the Duecy home is next in line to be transitioned to Moka.
- CSU Update: I provided an update last month that we were meeting with Rep. Greg VanWoerkom's office, and we did. We have compiled more data including operational costs data from N180 and copies of their various agreements with Trinity Health. We will be providing this to Rep. VanWoerkom's office. We also have a meeting set up with Trinity health to begin continued discussion on how this partnership will be operationalized. We are meeting with Carrie Mull and key personnel along with Trinity Health lobbyist on May 28<sup>th</sup>.
- Internally at CMH we continue to work on finding efficiencies in the work that we do through various KATA projects. There are a number of KATA projects ongoing related to CCBHC, Homebased, IMH, Autism, etc. Supervisors and managers are slowly getting comfortable asking for reports and really knowing where they stand in terms of outcomes.

**AUDIENCE PARTICIPATION**

There was no audience participation.

**ADJOURNMENT**

There being no further business to come before the committee, the meeting adjourned at 8:24 a.m.

Respectfully,

Jeff Fortenbacher  
Committee Chair

/hb

**PRELIMINARY MINUTES  
To be approved at the Finance Meeting on  
May 16, 2025**

**HEALTHWEST**  
**NOMINATING COMMITTEE REPORT TO BOARD**  
**via Janet Thomas, Chair**

1. The Nominating Committee met on April 25, 2025.
- \* 2. It was recommended, and I move, to nominate Janet Thomas as Chair of the HealthWest Board.
- \* 3. It was recommended, and I move, to nominate Cheryl Natte as Vice-Chair of the HealthWest Board.
- \* 4. It was recommended, and I move, to nominate Jeff Fortenbacher as Treasurer of the HealthWest Board.
- \* 5. It was recommended, and I move, to nominate Janice Hilleary as Secretary of the HealthWest Board.
- \* 6. It was recommended, and I move, to re-appoint Ms. Natte as Chair of the Program Personnel Committee
- \* 7. It was recommended, and I move, to re-appoint Ms. Hilleary as Vice-Chair of the Program/Personnel Committee.
- \* 8. It was recommended, and I move, to re-appoint Mr. Hardy as Chair of the Recipient Rights Committee.
- \* 9. It was recommended, and I move, to re-appoint Ms. Madison as Vice-Chair of the Recipient Rights Committee.
- \* 10. It was recommended, and I move, to re-appoint Mr. Fortenbacher as Chair of the Finance Committee.
- \* 11. It was recommended, and I move, to re-appoint Ms. Thomas as Vice-Chair of the Finance Committee.

/hb





## HealthWest Employee Recognition / Feedback from Consumers:

### Customer Service received a phone call 3/11

*Customer service received a call. While on the call, the individual shared that Lynn Schuiteman was a “great person” and “helps on my worst days”. Great job Lynn, thank you for your role in supporting the individuals we serve.*

**Keep up the GREAT work Lynn Schuiteman!!!!**

### Customer Service received a phone call 4/9

*Customer service received a call today from a parent who wanted to share positive comments about staff working with her son. “Pacia is the only one who has helped my son graduate from therapy in the past. He has been out of services for a little bit, and now he is back with Pacia. We are so appreciative of Pacia.”*

*“Carolyn has been working with my son on his CLS goals. He already met one of his goals.”*

**Thank you, Pacia Savage and Carolyn Taylor. Keep up the great work!**

### Customer Service received a phone call 4/9

*Customer service received a call today from a parent of a youth who “graduated” from services. The parents shared how appreciative they were about the Rising Star ceremony. The parent shared how much of an impact the ceremony and the staff attendance had on her son. The parent shared that her son asked for the certificate to be laminated and had placed the challenge coin in his memory box.*

*The parent shared “I cried when the team told me that my son was graduating from the JJ team. All the way around, it was a great experience. The team was great. They taught him to show empathy towards others. As a team, they knew how to connect with my child. He opened up to them. He never opened up to anyone else like he did with the JJ team. Kimberly and Mariyah were great!”*

**Keep up the great work Kimberly Darcy and Mariyah Wilcox!!!**

### Customer Service received a phone call 4/10

*Customer service had a call this morning from a guardian who calls her HealthWest team “Team Jordan”.*

*The team meets quarterly to be sure all the needs are met and to touch base. Janice Schalk is part of that team. Janice is wonderful.*

**Janice, keep up the great work.**

## HealthWest Has Helped Me...

If you have been in the MHC lobby recently, you may have noticed something new. We are collecting (anonymous) stories directly from the individuals we serve. We are using the stories to help promote the good that we do in the community. This will help us on a couple of different fronts. First, it will help promote the importance of Medicaid-funded services offered at HealthWest and the positive impact it has on our community. Second, the stories will hopefully inspire others in Muskegon to come in for help. And third, we hope this effort will help chip away at the stigma that surrounds mental and behavioral health.

Below are some of the stories that we have already collected from the drop box. If you have a consumer who is open about their journey, we encourage you to tell them about the stand in the lobby. Again, it is all anonymous; if someone does sign their name, we cover it before sharing on social media.



### HEALTHWEST HAS HELPED ME...

My Mom and I came in to get on methadone both of us saw Cassandra and she was awesome she listened and taught us a lot without making us feel judged. We both felt very comfortable here.



### HEALTHWEST HAS HELPED ME...

GOT my LIFE TOGETHER  
OFF DRUGS  
I have a Home now  
TY [REDACTED]  
ACT II



### HEALTHWEST HAS HELPED ME...

BY TAKING ME  
SHOPPING.



### HEALTHWEST HAS HELPED ME...

I tell you I don't know where I'd  
be if HealthWest wasn't available  
You have given me a life back with  
more happiness when I was  
in the meds Support group  
the phco doc the boss manager  
the group [REDACTED]





# The POWER of Community

Community Mental Health Association of Michigan  
**Annual Summer Conference**

June 9, 2025 – Pre-Conference

June 10-11, 2025 – Main Conference

**Grand Traverse Resort | Traverse City, Michigan**



# CONFERENCE REGISTRATION

This conference will be in-person only. There will be no virtual option for attendees.

REGISTRATION FEES (per person)				
Pre-Conference Institutes Monday, June 9, 2025, from 1:00pm – 4:00pm			Member	Non-Member
CHOOSE ONE: Pre-Conference Institute #1: Using MichiCANS Data to Understand Community Needs Pre-Conference Institute #2: Enhancing Board Member Governance			\$50	\$60
Main Conference June 10-11, 2025				
Main conference registration fee provides you with a program packet, admission to all keynote sessions, all workshops, 2 breakfasts, 2 lunches, and all breaks.				
	Member Early Bird	Member After 5/30/25	Non-Member Early Bird	Non-Member After 5/30/25
Main Conference	\$433	\$473	\$515	\$564
One Day	\$338	\$378	\$402	\$450
SCHOLARSHIPS AVAILABLE				
<i>A limited number of scholarships are available to individuals who receive services and their families. Conference scholarships will cover conference registration fees only. Consumers who serve as CMH board members are not eligible. Deadline to request scholarship: Friday, May 9, 2025. To request a scholarship form, contact Sarah Botruff at <a href="mailto:sbotruff@cmham.org">sbotruff@cmham.org</a> or 517-237-3143.</i>				
EARLY BIRD DEADLINE: FRIDAY, MAY 30, 2025				
PAYMENT METHODS AND CANCELLATION POLICY				
<ul style="list-style-type: none"><li>• Payment methods available in advance and onsite: credit card, check, or exact cash.</li><li>• If payment has not been received, fees will be collected at registration the day of the event unless alternate arrangements are pre-approved by CMHA.</li><li>• Purchase Orders are not considered payment.</li><li>• All No Shows will be billed the full amount.</li></ul>				
To Pay By Check: Make payable to CMHA and mail to 507 S. Grand Avenue, 2 <sup>nd</sup> Floor, Lansing, MI 48933				
Cancellation Policy: Substitutions are permitted at any time. No-shows will be billed at the full training rate. Cancellations must be received in writing at least 10 business days prior to the conference for a full refund less a \$25 administrative fee. If cancellation is received less than 10 business days prior to the training, no refund will be given. Please notify <a href="mailto:sbotruff@cmham.org">sbotruff@cmham.org</a> if you cannot attend the conference.				
Attendee Changes/Edits: Please notify <a href="mailto:sbotruff@cmham.org">sbotruff@cmham.org</a> if you have any changes to your conference registration.				
Evaluation: There will be an opportunity for each participant to complete an evaluation of the course and the instructor. If you have any issues with the way in which this conference was conducted or other problems, you may note that on your evaluation of the conference or you may contact CMHA at 517-374-6848 or through our website at <a href="http://cmham.org">cmham.org</a> for resolution.				

**Registration Coming Soon!**

**Conference Registration Opens Friday, April 11, 2025**

**Exhibitor & Sponsorship Registration Open Now!**

**Deadline: Friday, May 23, 2025**

# CMHA Summer Conference

**Grand Traverse Resort: 100 Grand Traverse Village Boulevard, Acme, MI 49610-0404**

**2025 Room Rates:** Rates below do not include 6% state tax, 5% city assessment, or \$20.95 nightly resort fee.

Room Type	Rate	Room Type	Rate
Hotel Guest room	<b>\$185</b>	Tower Guest Room	<b>\$219</b>
Studio Condo	<b>\$185</b>	1 Bedroom Condo	<b>\$219</b>
2 Bedroom Condo	<b>\$265</b>	3 Bedroom Condo	<b>\$305</b>

When making your reservations, you will be charged a one-night deposit.

Group rate will be honored two days before and two days after the conference, based on availability.

**Online Hotel Reservations:** [BOOK YOUR ROOM HERE!](#)

Or for reservations by phone (800) 236-1577 and indicate code: CMHA625

**Deadline for Reduced Hotel Rate:** May 8, 2025 (The reduced rate will still be honored up until the conference, availability permitting.)

**Hotel Cancellation Deadline & Policy:** If you **cancel 3 days prior to your arrival**, your reservation is fully refundable, minus a \$25 processing fee.

## CONTINUING EDUCATION

**Social Workers:** “Pre-Conference Institute #1: Using MichiCANS Data to Understand Community Needs” on 6/09/25 qualifies for **3 CE Hours** for Social Work. The “Main Summer Conference” course (6/10/25-6/11/25) qualifies for a maximum of **9 Continuing Education Hours**. The Community Mental Health Association is an approved provider with the Michigan Social Work Continuing Education Collaborative. Approved Provider Number: MICEC 060818. Qualifies as “face-to-face (in-person) education.”

**Substance Use Disorder Professionals:** CMHA is approved by Michigan Certification Board for Addiction Professionals (MCBAP). CMHA maintains the responsibility for the program and content. Substance Use Disorder Professionals participating in “Pre-Conference Institute #1: Using MichiCANS Data to Understand Community Needs” or “Pre-Conference Institute #2: Enhanced Board Member Governance” on 6/09/25 qualifies for **3 related contact hours**. Substance Use Disorder Professionals participating in the “Main Summer Conference” course (6/10/25-6/11/25) may receive a maximum of **10 contact hours**. It is important that attendees keep a copy of the conference program brochure containing the workshop descriptions along with their attendance record form.

**Recipient Rights:** TBD

**Continuing Education Requirement:** National Accreditation Rules: National Accreditation rules indicate that if you are over five (5) minutes late or depart early, you forfeit your continuing education hours for that session. Please note that this is a National rule that CMHA must enforce or we could lose our provider status to provide continuing education hours in the future. This rule will be strictly followed.

**Certificate Awarded:** At the conclusion of this conference, turn in your Certificate of Attendance form to CMHA Staff to be approved. Turn in the top sheet and retain the bottom sheet which serves as your certificate. No other certificate will be given.

**Certificate Issued by:** Christina Ward, Director of Education and Training, [cward@cmham.org](mailto:cward@cmham.org); 517-374-6848

**Grievance:** If you have any issues with the way in which this conference was conducted or other problems, you may note that on your evaluation or you may contact CMHA 517-374-6848 or through our webpage at [www.cmham.org](http://www.cmham.org) for resolution.



# PRE-CONFERENCE INSTITUTES

**MONDAY, JUNE 9, 2025**

**1:00pm – 4:00pm**

**Separate Registration Fee:**

- **Member Fee: \$50 per person. Fee includes materials and refreshments.**
- **Non-Member Fee: \$60 per person. Fee includes materials and refreshments.**

**Pre-Conference Institute #1: Using MichiCANS Data to Understand Community Needs**

- Qualifies for 3 CE Hours for Social Work + Related MCBAP Education Contact Hours
  - Erin Mobley, MA, Biology, Section Manager, Data Monitoring and Quality Improvement, Bureau of Children's Coordinated Health Policy and Supports, Michigan Department of Health and Human Services
  - Lisa Collins, EdS, MA, CCC-SLP, Section Manager, Access, Workforce Development and Education, Organization, Bureau of Children's Coordinated Health Policy and Supports, Michigan Department of Health and Human Services

This Institute will provide an overview of MichiCANS data analysis, including access and utilization of the six MICAS services, as well as the SED Waiver. This presentation will also review the overarching goals of the MichiCANS and drill down to provide the audience with information on ways in which they can use the MichiCANS data to better understand the community served. Examples of ways in which the MichiCANS data can inform treatment planning and resource and service expansion will be explained and discussed. We will also provide a view into what the community of children receiving the MICAS services looks like, examining vulnerable and underserved populations. Objectives: 1. Demonstrate knowledge of the MichiCANS and how the tool can be used to facilitate the linkage between the assessment process and the design of individualized service plans. 2. Demonstrate an understanding of how the MichiCANS Screener and Comprehensive data can be used to make data driven decisions surrounding individualized service plans and access to services on a larger, community level scale. 3. Demonstrate an understanding of the purpose of the MichiCANS.

**OR**

**Pre-Conference Institute #2: Enhancing Board Member Governance**

- Qualifies for 3 Related MCBAP Education Contact Hours
  - Susan S. Radwan, CAE, SMP, GSP, Leading Edge Mentoring

Description coming soon!

**[Registration Coming Soon!](#)**

**Conference Registration Opens Friday, April 11, 2025**

**[Exhibitor & Sponsorship Registration Open Now!](#)**

**Deadline: Friday, May 23, 2025**





# KEYNOTES

## **You Matter! Understanding Your Stress and Vicarious Trauma**

- Qualifies for 1 CE Hour for Social Work + Related MCBAP Education Contact Hour
- *Tana Bridge, PhD, Professor, Social Work, Eastern Michigan University*

Burnout and vicarious trauma are recognized as occupational hazards for those in helping professions. Approaching stress and prioritizing wellness must be intentional if one is to improve personal wellbeing, ensure professional competence and guard against impairment. Participants will gain an increased understanding of the biology of stress and vicarious trauma. Objectives: 1. Increase knowledge of the neurobiology of chronic stress. 2. Recognize unique risks for vicarious trauma. 3. Identify personal indicators of stress and signs of impairment.

## **“Centered” - Anthony Ianni’s Inspiring Journey**

- Qualifies for 1 Related MCBAP Education Contact Hour
- *Anthony Ianni, Autism Awareness and Anti-Bullying Advocate*

At the age of 4 Anthony was diagnosed with Pervasive Developmental Disorder (PDD-NOS), which is on the Autism Spectrum (ASD). Doctors and specialists told Anthony’s parents that he would barely graduate high school, be an athlete, or go to college. He is here today to share a message about how to not only go out and be the change in life, but to also go out and make the change you wish to see in life. And he is. Despite adversity, and numerous personal challenges Anthony worked hard and never gave up. Not only did he earn his bachelor’s degree from Michigan State University in Sociology, he is also the first athlete with autism to play NCAA Division One College Basketball. Anthony played for legendary coach Tom Izzo while at MSU. He won two Big Ten Championships, a Big Ten Tournament Title, was the recipient of the 2011 Tim Bograkos Walk On Award and the 2012 Unsung Player Award and was also a member of the 2010 Final Four team. During his senior season at MSU, Anthony was at a crossroads, unsure of what he wanted to do with his life after college. It was then that Michigan’s Lieutenant Governor Brian Calley gave him an opportunity that made him realize his story had the power to inspire others. After his first speech at an autism gala, he knew he wanted to be the person whose voice the autism community and others could look to and be inspired by. Anthony is currently a member of the Michigan Governor’s Autism Council. He has pledged his life and career to help those who face similar challenges.

## **Rescissions, Rancor, and Budget Resolutions: A Federal Policy Update**

- Qualifies for 1 CE Hour for Social Work + 1 Related MCBAP Education Contact Hour
- *Jonah C. Cunningham BS, MPP, President/CEO, National Association of County Behavioral Health and Developmental Disability Directors (NACBHDD)*

These are unprecedented times for federal policy. There is a lot of uncertainty from the proposed reorganization of the U.S. Department of Health and Human Services to possible changes in Medicaid financing. Underlying these actions are the roles of the respective branches, their checks and balances, and the downstream effect on health. Join us as we discuss recent policy developments, explore the context and background for those actions, and highlight strategies for engagement. Objectives: 1. Understand the role of the federal government in behavioral health provision. 2. Identify current and emerging issues that affect the provision of services. 3. Provide a framework and examples of policymaker education.

## **Mental Health Recovery: Leading From Lived Experience**

- Qualifies for 1 CE Hour for Social Work + 1 Related MCBAP Education Contact Hour
- *Sierra Grandy, Founder, Questify Your Life, LLC, Disability and Neurodiversity Advocate*

Join Sierra Grandy in an insightful and vulnerable session on mental health recovery. Sierra will share her mental health recovery journey including what has helped and hindered on that journey. This presentation will delve into SAMHSA’s working definition of recovery, emphasizing the key dimensions of Health, Home, Purpose, and Community. Sierra will explore the vital roles of both formal and informal support systems, illustrating how they can be integrated to create effective, creative, and individualized recovery plans. Objectives: 1. Understand the highlighting of critical roles of personal stories, lived experiences and advocacy in promoting mental health recovery. 2. Be provided with an understanding of SAMHSA’s working definition of recovery, focusing on the four major dimensions of Health, Home, Purpose, and Community. 3. Understand the importance of a holistic approach that addresses physical, emotional, and social wellbeing.



# EDUCATIONAL WORKSHOPS

- 1915(c) Children's Home and Community-Based Waiver Updates (SEDW and CWP)
- Social Worker Career Pathway with Registered Apprenticeship
- Implementation Best Practices for Behavioral Health Artificial Intelligence (AI)
- Kalamazoo Protect and Connect: Community Collaborations Across the Sequential Intercept Model
- Hope Network Neo Programs: An Innovative Intensive Residential Program Model to Support Individuals on the Autism Spectrum Who Have High Intensity Behavioral Needs
- Boardworks 2.0: Fundamentals
- Four Waves of the Opioid Epidemic
- Enhanced Child Welfare Access and Training Initiative: A Pilot Program Evaluation
- It Takes A Community: Expanding Identification and Pathways to Care in Early Psychosis
- Leadership: Finding the Leader in You
- Becoming a Successful Advocate - How Best to Communicate with Legislators
- Boardworks 2.0: Board Member Orientation and the Role of Board Members in the Rights Protection Process
- Behavioral Health Crisis Provider Training in Michigan: Updates on Workforce Expansion and Community Impact
- Savings Without Sacrifice: The Power of a MiABLE Account
- Supporting the Needs of Complex Youth Through Partnership
- You Matter! Proactive Responses that Foster Resilience and Wellbeing
- Bridging the Gap: Culturally Responsive Advocacy and Referral Pathways in Behavioral Health
- Building Our New Normal
- Michigan's CCBHC Demonstration: Preliminary Evaluation Findings
- Collaborating for Health: Harnessing the Strength of SDOH Hubs and Community-Led Approaches
- DBT and the 12 Steps
- Enhancing the Power of Your Community Through the Benefits within Children's Special Health Care Services
- The Power of Community Collaboratives: Partnerships that Create Meaningful Change

**[Registration Coming Soon!](#)**

***Conference Registration Opens Friday, April 11, 2025***

**[Exhibitor & Sponsorship Registration Open Now!](#)**

***Deadline: Friday, May 23, 2025***



# EXHIBITORS & SPONSORSHIPS

EXHIBITOR OPPORTUNITY	MEMBER PRICE	NON-MEMBER PRICE
<b>Exhibitor Booth for Summer or Fall 2025 Conference</b> <ul style="list-style-type: none"> <li>Includes 2 people at the booth and entrance into conference activities.</li> <li>Includes 2 breakfasts and 2 lunches for each person at your booth. <ul style="list-style-type: none"> <li>❖ CMHA includes all registered exhibitors in the counts for all meals offered! Please plan to join your colleagues in Ballrooms A-D with all other attendees in order to benefit from this wonderful networking opportunity!</li> </ul> </li> <li>CMHA does not allow additional exhibitors per booth.</li> <li>Maximum total of 2 people at each exhibitor booth</li> <li>Exhibit space is 9' x 5.' Exhibit table is 6' long. Electric included if requested.</li> <li>See below for Advertisement Opportunities being offered!</li> </ul>	\$1,500	\$1,800
SPONSORSHIP/ADVERTISING OPPORTUNITIES <i>*limited availability</i>	MEMBER PRICE	NON-MEMBER PRICE
<b>*Summer or Fall 2025 Conference Morning or Afternoon Refreshment Sponsor</b>	<b>SUMMER CONFERENCE SOLD OUT!</b>	
<ul style="list-style-type: none"> <li>Signage placed in the break area</li> <li>Company Name and Logo displayed in conference program</li> <li>Opportunity to draw/announce door prize during sponsored break</li> </ul>	\$450	\$520
<b>*Summer or Fall 2025 Conference Breakfast Sponsor</b>	<b>SUMMER CONFERENCE SOLD OUT!</b>	
<ul style="list-style-type: none"> <li>Signage placed in the meeting room</li> <li>Company name announced during keynote</li> <li>Company Name and Logo displayed in conference program</li> </ul>	\$600	\$700
<b>*Summer or Fall 2025 Conference Lunch Sponsor</b>	<b>SUMMER CONFERENCE SOLD OUT!</b>	
<ul style="list-style-type: none"> <li>Signage placed in the meeting room</li> <li>Company name announced during keynote</li> <li>Logo shown on 2 screens during lunch</li> <li>Company Name and Logo displayed in conference program</li> <li>Full page ad in onsite conference program</li> <li>1 flyer or 1 attendee gift placed in conference bag</li> </ul>	\$1,250	\$1,550
<b>Materials Placed in Summer or Fall 2025 Conference Bag</b>	\$750	\$900
<ul style="list-style-type: none"> <li>1 flyer or 1 attendee gift</li> </ul>		
<b>Wi-Fi Access for Conference Attendees</b>	<b>SUMMER CONFERENCE SOLD OUT!</b>	
<ul style="list-style-type: none"> <li>Signage in the exhibit hall</li> <li>Recognition in conference program</li> </ul>	\$500	\$600
<b>Full Page Advertisement in Onsite Conference Program</b>		
<ul style="list-style-type: none"> <li>Provide 1 vertical ad formatted onto 8.5 x 11 sheet of paper</li> <li>Ad should measure 8.5" wide x 11" high NO CROP MARKS</li> <li>Black &amp; white/grayscale</li> <li>Acceptable formats: PDF, JPEG, PNG, or Word</li> </ul>	\$625	\$750
<b>Summer or Fall 2025 Conference Consumer Scholarships:</b> Sponsor individuals receiving services or their family members to attend the conference.		
<ul style="list-style-type: none"> <li>Recognition in conference program</li> <li>Logo shown on 2 screens during 1 keynote</li> </ul>	\$500	\$600
<b>*Logo Printed on Conference Bag along w/CMHA Logo</b>	<b>SUMMER CONFERENCE SOLD OUT!</b>	
<ul style="list-style-type: none"> <li>1 exhibitor per conference – first come; first served!</li> </ul>	\$875	\$1,000
<b>*Email Blast to Conference Attendees</b>		
<ul style="list-style-type: none"> <li>Email sent out on your behalf from CMHA 2-3 weeks prior to conference. CMHA will not provide email lists to exhibitors. Limited to 3 companies per conference.</li> </ul>	\$1,000	\$1,250
<b>*Conference Exhibit Hall Floorplan Upgrade</b>		
<ul style="list-style-type: none"> <li>Select prime location on the exhibit floor. Contact Monique to choose the booth number you would like. First come – First served.</li> </ul>	\$450	\$520
<b>Demonstration Opportunities with Targeted Audience; Host/Sponsor Private Receptions</b>		
<ul style="list-style-type: none"> <li>CMHA will send out invitations on your behalf.</li> <li>All actual costs for food, beverage, audio visual, internet, etc. will be the responsibility of the exhibitor.</li> </ul>	\$750	\$1,000
<b>Banner Ad with Logo and Link on <a href="http://www.cmham.org">www.cmham.org</a></b>	\$450 for Members AND Non-Members!	

# AFFILIATE MEMBERS

<i>Apex Insurance Services, LLC</i>	<i>Silver</i>
<i>Association for Children's Mental Health</i>	<i>Silver</i>
<i>Blue &amp; Co., LLC</i>	<i>Silver</i>
<i>Charlie Health</i>	<i>Silver</i>
<i>Chorus Innovations</i>	<i>Gold</i>
<i>Dionne Collins</i>	<i>Silver</i>
<i>Colonial Life</i>	<i>Silver</i>
<i>Delta-T Group</i>	<i>Silver</i>
<i>Detroit Parent Network</i>	<i>Silver</i>
<i>Dykema Gossett, PLLC</i>	<i>Silver</i>
<i>Harbor Oaks Hospital</i>	<i>Silver</i>
<i>Havenwyck Hospital</i>	<i>Gold</i>
<i>Henry Ford Allegiance Health</i>	<i>Gold</i>
<i>Hikma Specialty</i>	<i>Silver</i>
<i>Identify Your Dream Foundation</i>	<i>Silver</i>
<i>Impresiv Health, LLC</i>	<i>Silver</i>
<i>Kitch, Drutchas, Wagner, Valitutti &amp; Sherbrook</i>	<i>Silver</i>
<i>Benita Koyton</i>	<i>Silver</i>
<i>Life EMS Ambulance</i>	<i>Silver</i>
<i>LoveJoy Community Services</i>	<i>Silver</i>
<i>Maner Costerisan</i>	<i>Silver</i>
<i>Mend</i>	<i>Gold</i>
<i>Michigan Association of Alcoholism and Drug Abuse Counselors (MAADAC)</i>	<i>Silver</i>
<i>Michigan Association of Counties</i>	<i>Silver</i>
<i>Michigan Certification Board for Addiction Professionals</i>	<i>Silver</i>
<i>Michigan Health Information Network Shared Services (MiHIN)</i>	<i>Silver</i>
<i>Mutual of America</i>	<i>Silver</i>
<i>NAMI Michigan</i>	<i>Silver</i>
<i>NeuroPsychiatric Hospitals</i>	<i>Silver</i>
<i>New Paths, Inc.</i>	<i>Silver</i>
<i>Oakland Mediation Center</i>	<i>Silver</i>
<i>PAS – Personal Accounting Services</i>	<i>Gold</i>
<i>Professional Counseling Center, P.C.</i>	<i>Silver</i>
<i>Rehmann</i>	<i>Silver</i>
<i>Roslund, Prestage &amp; Company, P.C.</i>	<i>Silver</i>
<i>Saginaw Valley State University</i>	<i>Silver</i>
<i>Sparks Behavioral Services</i>	<i>Gold</i>
<i>StoneCrest Center (BCA of Detroit)</i>	<i>Silver</i>
<i>TBD Solutions</i>	<i>Silver</i>
<i>The TM Group, Inc.</i>	<i>Silver</i>
<i>Verita Winn</i>	<i>Silver</i>
<i>Videra Health</i>	<i>Gold</i>
<i>Vital Data Technology, Inc.</i>	<i>Gold</i>

# PROVIDER ALLIANCE MEMBERS

*Addiction Treatment Services  
Adult Learning Systems – U.P.  
All Well-Being Services  
Alternative Services, Inc.  
Arab Community Center for Economic & Social  
Services (ACCESS)  
Arbor Circle Corporation  
Assured Family Services  
Bay Human Services, Inc.  
Beacon Specialized Living Services, Inc.  
Bear River Health at Walloon Lake  
Blue Water Developmental Housing, Inc.  
CARE of Southeastern Michigan  
Carson Adult Foster Care  
Cassopolis Family Clinic Network  
Centria Healthcare Autism Services  
Cherry Street Health Services  
Clubhouse Michigan  
CNS Healthcare  
Common Ground  
Community Housing Network, Inc.  
Community Living Options  
Community Living Services  
Community Medical Services  
Comprehensive Youth Services, Inc.  
CRC Recovery  
Creekside Residential Care  
Easter Seals MORC  
Elmhurst Home, Inc.  
Ennis Center for Children, Inc.  
FWOGC, Inc.  
Flint/Saginaw Odyssey House  
Great Lakes Recovery Centers, Inc.  
Harbor Hall, Inc.  
Heartland Center for Autism  
Hegira Health, Inc.*

*Heritage Homes, Inc.  
Hope Network  
Innovative Housing Development Corp.  
Judson Center Autism Connections  
Latino Family Services  
Lincoln Behavioral Services  
Macomb County Provider Alliance  
MiSide (formerly Development Centers & SCS)  
MOKA  
Neighborhood Service Organization  
New Heights Service Solutions, LLC  
Oakland Family Services  
Ortele Telemedicine  
Perfectly Autistic, LLC  
Phoenix House, Inc.  
Pine Rest Christian Mental Health Services  
Provider Alliance of Wayne County  
Recovery Technology, LLC  
Rose Hill Center  
Sacred Heart Rehabilitation Center, Inc.  
Saginaw Psychological Services, Inc.  
Segue, Inc.  
Services to Enhance Potential  
Spectrum Community Services  
Taylor Life Center  
Ten Sixteen Recovery Network  
The Children's Center of Wayne County  
The Guidance Center  
Thrive Abundance, LLC  
Training and Treatment Innovations  
Trinity Health – Behavioral Services  
Turning Leaf Behavioral Health Services  
Vista Maria  
Vital Health Management  
Wayne Center  
Wellness, InX.*

**[Exhibitor & Sponsorship Registration Open Now!](#)**

***Deadline: Friday, May 23, 2025***



## MEMORANDUM

Date: 04/25/2025

To: HealthWest Board of Directors

CC: Mark Eisenbarth, Muskegon County Administrator  
Matt Farrar, Muskegon County Deputy Administrator  
Angie Gasiewski, Muskegon County Accounting Director

From: Rich Francisco, Executive Director

Subject: **Director's Update**

### MDHHS Updates:

- PIHP Procurement: No recent update from MDHHS or the LRE on the memo released regarding the Re-bid of the PIHPs, however, CMHA held a meeting with PIHPs and CMHSP directors to strategize on 4/7/2025 and discuss the rights of CMHSPs. CMHA after that meeting developed an infographic of talking points which will be shared with the HW board (attached). There will be additional documents that will come from CMHA related to this and those will also be shared with the board.
- PIHP cost settlement: As I stated in the update to Finance committee (4/18), the LRE is following up with the AG's office and MDHHS to determine what their next step is related to the cost settlement with the LRE. As noted in previous updates, MDHHS holds \$4M of LRE funds in an escrow. The LRE will likely sue MDHHS if the \$4M is not returned to the PIHP.
- We have received our 60-day notice of the upcoming Recipient Rights Assessment (Audit). The date of the audit is going to be from June 24 to 26th. I know Linda Wagner our RR Officer, has been preparing for this audit. The RR audit is every 3 years.

### LRE Level Updates:

- The LRE is continuing to work on a variety of projects. One includes a review and evaluation of the Specialized Residential rates in the region. They have procured Edgewater consulting to meet with the CMHSPs and information from various CMHSPs including, rates, provider capacity, assessments, and processes

involved in individual placements. The goal is for the consultant to make recommendations to the region on best practices.

- I had a meeting with 2 other CEOs this past week, Bill Ward and Dr. Brashears at Ottawa to discuss our coordination agreements for CCBHC and COFR within our region. In that meeting as well, Bill from N180 stated that he has communicated a 5% decrease to providers for capitation funded services. This will include adjustment for CLS Life skills, PC/CLS in specialized residential, Skill Building, and Case Management services. Among other things they are considering are the following:
  - Reduce enhance staffing rate, and Sunset Relief Staffing Grant.
  - Eliminate Clubhouse cost settlement
  - Reposition services to CCBHC revenue generating model.

#### **CMH Level Updates:**

- CSU – We continue the CSU initiative to try and get funding for a CSU here in Muskegon. We have developed a white paper, we have compiled data supporting the need for one in our area. We met with our State Rep (VanWoerkom) and provided them with more data. Next steps we are meeting with Trinity Health who we want to partner with to discuss how this can possibly look like implemented.
- Annual report will be presented in May this year, normally the annual report is presented in April but there have been hiccups in compiling all the data points. Gary and his communications team will be bringing the annual report to the board next month.
- I received an email from MDHHS with a closure letter of our FY2022 Compliance Exam Review. This letter talks about the Financial Review and indicates that we are pretty much cost settled for FY2022. There were 2 follow-up findings in the review and those will be rectified and addressed.
- HW is currently preparing for the LRE audit again this year. It seems like we just had one. I wanted to thank Pam and her team for coordinating this with the rest of the teams at HW and gathering the proofs needed to fulfill this audit.

# Protecting People Over Profit

Public Management of Michigan's Behavioral Health System



On February 28, 2025 the Michigan Department of Health and Human Services (MDHHS) announced that they are seeking public input through an online survey as the department moves to a competitive procurement process for the state's Pre-Paid Inpatient Health Plan (PIHP) contracts. **Our concern is that such bid-out plans, in the past, have opened the door to the privatization of Michigan's public mental health system.**

## Unmandated Competitive Procurement: A Risky Proposal That Adds Chaos to Care



Potential funding cuts on the horizon



Disrupts care and creates confusion for those relying on critical services



Procurement process is NOT being driven by Federal rules or requirements

## Rather Than a Chaotic Competitive Procurement Process, Take Real Steps to Collectively Solving Core Issues

### HOW BEST TO IMPROVE ACCESS TO CARE & SERVICES FOR PEOPLE IN NEED

Sufficient Funding



Ensure & Enhance Local Voice



Reduce Administrative Overhead



Increase Workforce & Network Capacity

#### • Sufficient Funding

Funding for the core mental health and I/DD services has remained FLAT over the past 5 fiscal years (including \$0 general fund increase) while medical inflation has increased by over 10%\* and Medicaid expenses have increased by nearly 25%. **Inadequate funding leads to shortages in available services, long wait times, and a lack of quality mental health providers.**

#### • Ensure & Enhance Local Voice

Only a publicly managed system protects local input. **Privatization removes people's power, shifting care decisions to out-of-state boards with no direct ties to Michigan communities.**

#### • Reduce Administrative Overhead

Collectively PIHPs have a MLR (Medical Loss Ratio) of 96.3%. The ONLY way to reduce layers and ensure more money goes directly into services is by reducing administrative overhead, which has dramatically increased over the past 5 years. **More bureaucracy means longer wait times, more hoops to jump through, and fewer resources for essential care.**

#### • Increase Workforce & Network Capacity

3/4 of Michigan's public mental health organizations are experiencing workforce gaps despite salary increases or retention bonuses. Top reasons people leave the public mental health field: (1) too much paperwork / administrative hoops to jump through, and (2) better pay and work life balance. **A shortage of mental health workers means longer wait times, fewer available services—leaving Michigan's most vulnerable without the support they need.**

\*According to the U.S. Bureau of Labor Statistics